

Fan Gui

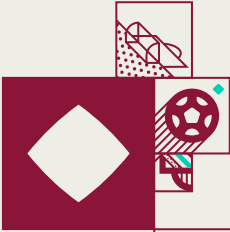


FIFA WORLD CUP 2022
WINNER'S TROPHY



FIFA WORLD CUP
Qatar 2022

de



**Your FIFA World Cup
Qatar 2022™ Fan Guide**

Full name

My team

Home address

Country

Telephone

Email



Well

come to Qatar





The wait is over! After four years of anticipation, the 22nd FIFA World Cup™ – the first in the Middle East and Arab world – is finally upon us.

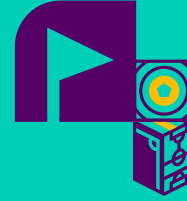
An unrivalled global audience will have its eyes fixed on Qatar for a tournament that will write new chapters into the history of the most global game of all. For many of you, whether watching digitally, on television or among the over one million soaking up the atmosphere inside the eight state-of-the-art stadiums in Qatar, this will be the first exposure to the rich cultural tapestry of Qatar and the region. This FIFA World Cup™ – a tournament of peace and unity – will be the one that brings the world together after some difficult times. Everyone will be welcomed to the tournament, regardless of their race, background, religion, gender, sexual orientation or nationality.

On so many levels, this tournament will be unique. Players will be at the peak of their performance, freed from the grind of long journeys between fixtures, thanks to matches taking place in the most compact tournament footprint since the inaugural FIFA World Cup™ in 1930.

Fans are the lifeblood of the sport and over the first two rounds of group stage matches, you will have the special possibility of attending up to two games on the same day, contributing to a real festival of football. You will see a vibrant and welcoming host nation and leave with lifelong memories of a tournament that will provide outstanding moments both on and off the pitch.

Together with our hospitable hosts, we warmly welcome you to the greatest show on Earth. Everything has been carefully prepared to ensure you have the time of your lives. We hope that whoever you support, you enjoy the FIFA World Cup Qatar 2022™ and leave with some treasured experiences as our truly global game plays to its biggest worldwide stage.

Gianni Infantino
FIFA President



The FIFA World Cup Qatar 2022™ will be a unique and memorable edition of international football's flagship tournament.

Fans, players and officials will experience the most compact edition of the FIFA World Cup™ in modern history. The vast majority of visitors will fly into Hamad International Airport and stay in one accommodation. Everyone will be in the thick of the action throughout the event and always close to a stadium, tourist attraction or our country's extensive public transport network.

Uniquely in modern times, fans will have the chance to attend more than one match a day during the early stages of the tournament. It promises to be a festival of football like no other in the history of this prestigious event.

The 22nd edition of the FIFA World Cup™ is the first to be held in the Middle East and Arab world, and the second in Asia, after the Republic of Korea and Japan shared hosting duties in 2002. For people in Qatar and across our region, this is about much more than football.

From the moment we won the hosting rights in 2010, our mission has been to deliver a sustainable, social, environmental and economic legacy for the benefit of Qatar, the Arab region and the world. We appreciate this is a golden opportunity to inspire generations of youth by utilising the power of football.

And it is football that will bring fans from across the globe to Qatar, with many visiting our country and region for the first time. We look forward to welcoming everyone and sharing our famous hospitality. We will showcase Qatari and Arab culture, increase dialogue and build cultural ties with people from all over the world.

We look forward to hosting everyone and setting the stage for memories that will last a lifetime. I encourage you all to enjoy everything Qatar has to offer and make the most of this unique edition of the FIFA World Cup™.

Foreword by H.E. Hassan Al Thawadi, Secretary General, Supreme Committee for Delivery & Legacy



A very warm welcome to Qatar and the 22nd edition of the FIFA World Cup.

Our country is incredibly proud to be hosting the first World Cup in the Middle East and Arab world.

This promises to be a ground-breaking edition of the tournament – one rooted in amazing football, state-of-the-art stadiums and uniting fans from across the globe. We also believe this World Cup will be a standard bearer in terms of the legacy it delivers – for Qatar, the region and the world.

Over the past 12 years we have worked tirelessly to deliver an experience that will live long in the memory of fans and players. Our compact tournament format means everyone will always be close to the action – whether it's a stadium, accommodation or entertainment destination. For fans, it will mean they have the chance to attend more than one match per day – unique in the modern history of the World Cup. For players, it will mean more rest and reduced travel demands, helping them stay in peak condition throughout.

Qatar is ready to welcome the world. During our 12-year planning period, we have worked incredibly hard to deliver both amazing tournament infrastructure and a memorable fan experience – and we are excited to welcome passionate supporters from around the world. Our stakeholders will also be delivering a vast range of events and festivals during the tournament – and we are confident there will be something for everyone to enjoy.

This World Cup is the culmination of hard work and strong collaboration between tournament and countrywide stakeholders. We are all united in our vision of delivering the best FIFA World Cup in the history of the tournament – and I thank everyone for their dedication over the last 12 years.

I wish everyone a happy and enjoyable visit to Qatar. Enjoy the tournament and everything our country has to offer.

Foreword by Eng. Yasir Al Jamal, Director General, Supreme Committee for Delivery & Legacy



According to the best traditions of Arab hospitality, guests are greeted with a warm welcome, not solely in accordance with their age, status or affiliation, but as an illustration of the host's own honour and generosity.

That is why, in the 12 years since Qatar was announced as host country for the FIFA World Cup 2022™, our painstaking preparations have always been aimed at the crowning goal of welcoming the world and turning distant strangers into fast friends.

For visiting fans, we have focused our efforts on bringing you the most efficient, most engaging tournament ever. From the moment you touch down at one of Doha's modern airports, experience our smooth, seamless transportation infrastructure, enjoy the extended celebration of matchday festivities, and relax in the comfort of your accommodation, we hope that you will sense the mix of joy and pride we feel in sharing with you the very best we have to offer.

And like the endless stream of delicacies that punctuates every guest's meal, we urge you to try a little bit of everything while you are with us.

For football fans, the fun does not end with the referee's whistle but plays on through the many concerts, street performances and fan zone parties on offer. Cultured travellers will want to visit our many historical sites, galleries and museums, while nature lovers can simply bask in the epic grandeur of the open desert or embrace the eternal romance of the beach and sea.

We are enormously proud of the progress we have made while preserving the heritage that has shaped our identity. And we view this historic Middle Eastern edition of the FIFA World Cup™ as a treasured opportunity to revive the spirit of the Silk Road and invite the world to meet in Qatar as the crossroads of the globe. Where foreigners become friends – and friends feel like family.

Welcome.

Foreword by Nasser Al Khater, CEO, FIFA World Cup Qatar 2022 LLC

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What would the FIFA World Cup™ be without its fans from around the world? To celebrate you, Fan Experience Areas are set up at all the stadiums so you can enjoy all kinds of fun and entertainment before and after the matches. Discover more on page 17.

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- 1.3 Qualified Teams
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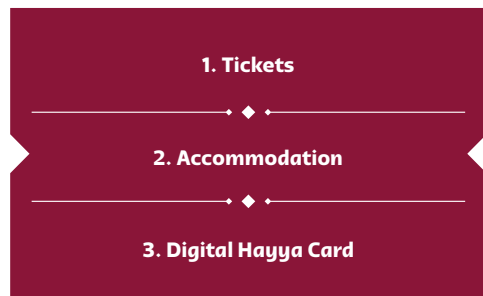
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01 YOUR FIFA WORLD CUP QATAR 2022™

1.1 Your Step-by-step Journey – Tickets, Accommodation, Hayya

We are so thrilled to have you here at the FIFA World Cup Qatar 2022™ and we hope this experience is everything you hoped for and more. Most of you reading this will already have completed the 3-step journey to secure your place in tournament history:



These three combined are your key to unlocking the full FIFA World Cup™ experience. Want last-minute tickets, to extend your stay, or you've got an issue with your digital Hayya Card? Read on for all you need to know.

There are three ticketing locations:

- ◆ Main Ticketing and Hayya Centre (Doha Exhibition & Conference Centre aka DECC)
- ◆ Ticketing and Hayya Centre (Ali Bin Hamad Al Attiya Arena, aka ABHA Arena)
- ◆ Ticketing and Hayya Service Point for fans arriving in Qatar through Hamad International Airport (HIA)



The operating hours are 10AM-10PM and Fridays 2PM-10PM

Tickets

Official tickets can only be sourced from FIFA. Scan the QR code for information on ticket availability.



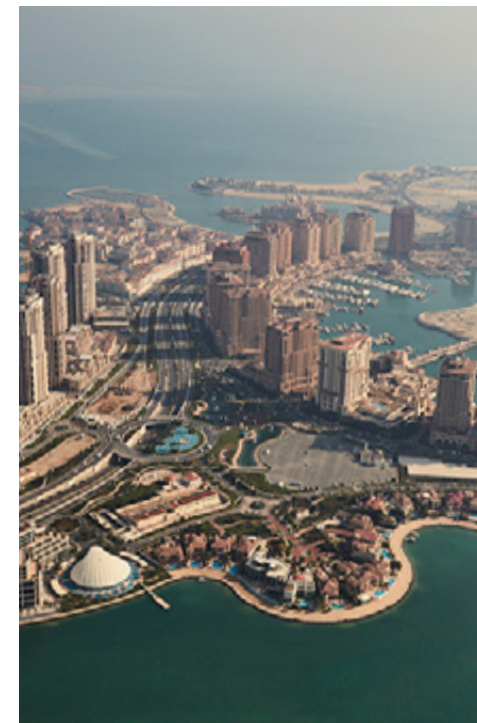
Accommodation

We know there can be last-minute changes to your FIFA World Cup™ plans. Should you need to extend your stay or book additional accommodation, check out Qatar2022.qa/book to browse a wide range of accommodation options, including apartments, villas, cruise ship hotels, fan villages, holiday homes and hotels.



Useful contact

Accommodation Sales General Enquiries: enquiries@book.qatar2022.qa



Hayya Card

The digital Hayya Card is your personalised smart Fan ID that provides access to a range of services for fans arriving at their dream destination – Qatar 2022™.

Venue	Sales	Issue resolution	Mobile ticket support	General ticket related enquiries
Main Ticketing Centre	✓	✓	✓	✓
Ticketing Centre	✓	✓	✓	✓
Ticketing Service Point		✓	✓	✓

Hayya is your:



Multiple Entry Permit to the State of Qatar*

*within validity period (1 Nov 2022 – 23 Jan 2023)



Stadium access (along with your match ticket)



Free travel on public transport



And a host of other benefits!

The Official FIFA World Cup 2022™ Emblem

The FIFA World Cup™ emblem incorporates the burgundy and white colours that are synonymous with Qatar's national flag. The emblem's design embodies the vision of an event that connects and engages the entire world, while also featuring striking elements of local and regional Arab culture, as well as references to the beautiful game.

The swooping curves of the emblem represent desert dunes, and the unbroken loop depicts both the number eight – representing the tournament's host stadiums – and the infinity symbol, reflecting the event's interconnected nature, which fuses tradition with modernity.



FIFA WORLD CUP Qatar 2022

Now is All™

Now is All™ is our slogan for the FIFA World Cup Qatar 2022™.

It's about the hard work, the determination and the effort – all to achieve the win.

Now is All™ is also about all the decisions and experiences throughout the journey that come together for the moment – the moment that matters the most.

Now is a choice that changes the course of history. Now can be a split second where a kick changes the tides of a game. Being here for the first FIFA World Cup™ in the Arab World is a Now is All™ moment and we expect to see many more, defined by the individual players, the teams and the passionate fans during this tournament.

Now is for everyone. Now is mine. Now is yours. Now is ours. Now is All™.



Share your own personal Now is All™ moments with us on our social media channels



Official Mascot

Hi, I'm La'eeb™!

The Official Mascot of the FIFA World Cup Qatar 2022™.

Consider me your best football buddy. I'm here to inspire you all, cheer the action, celebrate every goal and welcome the world to my favourite place – Qatar!

I also love to help people and bring them joy – it's a mascot's job after all... So you'll find me everywhere within this Fan Guide with helpful hints and tips, as well as some fun facts.

I'm obsessed with the beautiful game – even my name means super-skilled player in Arabic you know. I'll be flying all around Qatar during the FIFA World Cup™ (when I'm not in the Mascot-verse of course). Wherever there is football, you can be sure I'll be close by – take a selfie with me if you see me!

Even though I've inspired some of the most iconic goals scored on the biggest stage of all in the past, what I'm really looking forward to during this FIFA World Cup™ is supporting everyone. If you have a vision, work hard, and aim for your goals, I'm here to help and inspire you to achieve your dreams. I believe that every moment matters and I want others to feel the same way too.

Now is All™.



PS – follow me on my social channels.



Official Match Ball

Working together for unsurpassed results is somewhat of a theme in Qatar – just take a look at the spectacular stadiums and innovative infrastructure.

The same processes of close collaboration were applied to the creation of the FIFA World Cup 2022™ Official Match Ball. FIFA and adidas combined forces to create their 14th successive ball for the tournament. The remarkable outcome was Al Rihla, meaning 'the journey' in Arabic.

Al Rihla is inspired by the culture, architecture, iconic boats and flag of Qatar. The bold, vibrant colours set on a pearlescent background represent the FIFA World Cup™ Host Country and the ever-increasing speed of the game.

Get ready to see a ball that travels faster in flight than any other in the tournament's history – supporting high-quality matches like never before. Find it in all good sport stores around Qatar and at our Fan Zones.



Official Soundtrack

Qatar 2022™ is all about bringing the world together in harmony, so it stands to reason that this year, for the first time ever, instead of one official song, a full FIFA World Cup™ Official Soundtrack has been released. A multi-song collection, featuring international artists across a variety of musical genres delivering smash hits, sets the tone for a truly global celebration.

By bringing all these voices together, this collection symbolises how music and football can unite the world.

The Official Soundtrack will feature more new releases as the tournament's kick-off approaches with all songs available on multiple platforms and FIFA's YouTube channel. QR code links to the entire playlist.



Official FIFA World Cup™ Trophy

The FIFA World Cup™ Trophy is awarded to the winners of the FIFA World Cup™. The trophy depicts two athlete figures holding up the Earth – their shapes replicating the excitement of victory. It was made by the Stabilimento Artistico Bertoni Company in Milan, Italy. This version of the FIFA World Cup™ Trophy was introduced in 1974.



Qatar 2022 stadiums have more than 850,000m² of new green space, equivalent to 121 full-sized football pitches!

“My idea was to design a trophy that I hoped would also become a sculpture.”

Silvio Gazzaniga, Designer

Statistics

Trophy Material: 18 carat gold

Base Material: Malachite

Height: 36.8cm

Weight: 6.1kg

Winners

1930 Uruguay	1982 Italy
1934 Italy	1986 Argentina
1938 Italy	1990 West Germany
1950 Uruguay	1994 Brazil
1954 West Germany	1998 France
1958 Brazil	2002 Brazil
1962 Brazil	2006 Italy
1966 England	2010 Spain
1970 Brazil	2014 Germany
1974 West Germany	2018 France
1978 Argentina	



Most Wins

Brazil have lifted the FIFA World Cup™ trophy five times, followed by Italy and Germany who each have four wins.

Current Holders

France – as the winners of the FIFA World Cup Russia 2018™.



The FIFA World Cup Qatar 2022™ is finally here. Who will be next to lift the trophy and make football history in the Arab world?

Official Poster

The story of the Arab world's first edition of the FIFA World Cup™ will forever be emblazoned with Qatar's heritage, rich traditions and culture.

Its inspiration is indelible, the mark of mastery, a signature of what has been achieved and what is yet to come. This is the essence captured by the Official FIFA World Cup Qatar 2022™ Poster.

Prominent Qatari artist, Bouthayna Al Muftah, uses photography to tell the captivating story of the Host Country through a series of eight posters: one main poster and seven different variations – encapsulating both the cultural and emotional feelings of the nation.

The inspiration behind Bouthayna's creative expression is the concept of a collective memory, born through thousands of years of Qatari heritage – borrowing elements from folklore and the oral history of Qatar and readapting them to reflect her relationship with her land's past.

This is an artistic series that conveys the values and messages of the FIFA World Cup Qatar 2022™ in a subtle, unique and relevant way in close connection with local culture and heritage.



The main poster focuses on the football itself, with the agal (a traditional headpiece worn in Qatar) providing the cultural reference. The associated typography is typical of Bouthayna's artistic aesthetic and expresses the voices of a cheering crowd.

Just like the beautiful game, the artist's approach is very raw and emotive, packed with palpable movement and energy.

Don't forget to check out the Official Posters when you're transiting through Hamad International Airport!

Official Countdown Clock

Revealed to celebrate One Year To Go – visit this impressive clock on Doha's Corniche and reflect on your personal countdown to kick-off against a stunning cityscape backdrop.

The flags of the Qatar 2022™ qualified teams fly high around you as you walk towards the official Countdown Clock – making it the perfect place for an unforgettable photo. Upload these pictures plus your messages to Facebook, Twitter or Instagram using #WorldCup and #Qatar2022 for your chance to have your post shown on the clock's digital hourglass!



1.3 Qualified Teams

Qatar



FIFA World Cup appearances (incl. 2022): 1 (2022)

First FIFA World Cup: 2022

Most recent FIFA World Cup: 2022

England



Best FIFA World Cup achievement: Winners (1966)

FIFA World Cup appearances (incl. 2022): 16

First FIFA World Cup: 1950 (group stage)

Most recent FIFA World Cup: 2018 (fourth place)

FIFA World Cup hosts: 1966 (winners)

Argentina



Best FIFA World Cup achievement: Winners (1978, 1986)

FIFA World Cup appearances (incl. 2022): 18

Most recent FIFA World Cup: 2018 (round of 16)

FIFA World Cup hosts: 1978 (winners)

France



Best FIFA World Cup achievement: Winners (1998, 2018)


FIFA World Cup appearances (incl. 2022): 16

First FIFA World Cup: 1930 (group stage)

Most recent FIFA World Cup: 2018 (winners)

FIFA World Cup hosts: 1938 (quarter-finals) & 1998 (winners)

Ecuador



Best FIFA World Cup achievement: Round of 16 (2006)

FIFA World Cup appearances (incl. 2022): 4

First FIFA World Cup: 2002 (group stage)

IR Iran



Best FIFA World Cup achievement: Group stage (1978, 1998, 2006, 2014, 2018)

FIFA World Cup appearances (incl. 2022): 6

First FIFA World Cup: 1978 (group stage)

Most recent FIFA World Cup: 2018 (group stage)

Saudi Arabia



Best FIFA World Cup achievement: Round of 16 (1994)

FIFA World Cup appearances (incl. 2022): 6

First FIFA World Cup: 1994 (round of 16)

Most recent FIFA World Cup: 2018 (group stage)

Australia



Best FIFA World Cup achievement: Round of 16 (2006)

FIFA World Cup appearances (incl. 2022): 6

First FIFA World Cup: 1974 (group stage)

Most recent FIFA World Cup: 2018 (group stage)

Senegal



Best FIFA World Cup achievement: Quarter-finals (2002)

FIFA World Cup appearances (incl. 2022): 3

First FIFA World Cup: 2002 (quarter-finals)

Most recent FIFA World Cup: 2018 (group stage)

USA



Best FIFA World Cup achievement: Semi-finals (1930)

FIFA World Cup appearances (incl. 2022): 11

First FIFA World Cup: 1930 (semi-finals)

Most recent FIFA World Cup: 2014 (round of 16)

FIFA World Cup hosts: 1994 (round of 16)

Mexico



Best FIFA World Cup achievement: Quarter-finals (1970, 1986)

FIFA World Cup appearances (incl. 2022): 17

First FIFA World Cup: 1930 (group stage)

Most recent FIFA World Cup: 2018 (round of 16)

FIFA World Cup hosts: 1970 (quarter-finals) & 1986 (quarter-finals)

Denmark



Best FIFA World Cup achievement: Quarter-finals (1998)

FIFA World Cup appearances (incl. 2022): 6

Most recent FIFA World Cup: 2018 (round of 16)

Netherlands



Best FIFA World Cup achievement: Runners-up (1974, 1978, 2010)

FIFA World Cup appearances (incl. 2022): 11

First FIFA World Cup: 1934 (first round)

Most recent FIFA World Cup: 2014 (third place)

Wales



Best FIFA World Cup achievement: Quarter-finals (1958)

FIFA World Cup appearances (incl. 2022): 2

First FIFA World Cup: 1934 (quarter-finals)

Most recent FIFA World Cup: 1958 (quarter-finals)

Poland



Best FIFA World Cup achievement: Third place (1974, 1982)

FIFA World Cup appearances (incl. 2022): 9

First FIFA World Cup: 1938 (first round)

Most recent FIFA World Cup: 2018 (group stage)

Tunisia



Best FIFA World Cup achievement: Group stage (1978, 1998, 2002, 2006, 2018)

FIFA World Cup appearances (incl. 2022): 6

First FIFA World Cup: 1978 (group stage)

Most recent FIFA World Cup: 2018 (group stage)

Spain

**Best FIFA World Cup achievement:**
Winners (2010)**FIFA World Cup appearances (incl. 2022):** 16**First FIFA World Cup:**
1934 (quarter-finals)**Most recent FIFA World Cup:**
2018 (round of 16)**FIFA World Cup hosts:**
1982 (second round)

Belgium

**Best FIFA World Cup achievement:**
Third place (2018)**FIFA World Cup appearances (incl. 2022):** 14**First FIFA World Cup:**
1930 (group stage)

Brazil

**Best FIFA World Cup achievement:**
Winners (1958, 1962, 1970, 1994, 2002)**FIFA World Cup appearances (incl. 2022):** 22**Most recent FIFA World Cup:**
2018 (quarter-finals)**FIFA World Cup hosts:** 1950 (runners-up) & 2014 (4th place)

Portugal

**Best FIFA World Cup achievement:**
Third place (1966)**FIFA World Cup appearances (incl. 2022):** 8**First FIFA World Cup:**
1966 (third place)**Most recent FIFA World Cup:**
2018 (round of 16)

Costa Rica

**Best FIFA World Cup achievement:**
Quarter-finals (2014)**FIFA World Cup appearances (incl. 2022):** 6**First FIFA World Cup:**
1990 (round of 16)**Most recent FIFA World Cup:**
2018 (group stage)

Canada

**Best FIFA World Cup achievement:**
Group stage (1986)**FIFA World Cup appearances (incl. 2022):** 2**Most recent FIFA World Cup:**
1986 (group stage)

Serbia

**Best FIFA World Cup achievement:**
Fourth place (1930, 1962)**FIFA World Cup appearances (incl. 2022):** 13**First FIFA World Cup:**
1930 (fourth place)**Most recent FIFA World Cup:**
2018 (group stage)

Ghana

**Best FIFA World Cup achievement:**
Quarter-finals (2010)**FIFA World Cup appearances (incl. 2022):** 4**First FIFA World Cup:**
2006 (round of 16)**Most recent FIFA World Cup:**
2014 (group stage)

Germany

**Best FIFA World Cup achievement:**
Winners (1954, 1974, 1990, 2014)**FIFA World Cup appearances (incl. 2022):** 20**First FIFA World Cup:**
1934 (third place)**Most recent FIFA World Cup:**
2018 (group stage)**FIFA World Cup hosts:** 1974 (winners) & 2006 (third place)

Morocco

**Best FIFA World Cup achievement:**
Round of 16 (1986)**FIFA World Cup appearances (incl. 2022):** 6**First FIFA World Cup:**
1970 (group stage)**Most recent FIFA World Cup:**
2018 (group stage)

Switzerland

**Best FIFA World Cup achievement:**
Quarter-finals (1934, 1938, 1954)**FIFA World Cup appearances (incl. 2022):** 12**First FIFA World Cup:**
1934 (quarter-finals)**Most recent FIFA World Cup:**
2018 (round of 16)**FIFA World Cup hosts:**
1954 (quarter-finals)

Uruguay

**Best FIFA World Cup achievement:**
Winners (1930, 1950)**FIFA World Cup appearances (incl. 2022):** 14**First FIFA World Cup:**
1930 (winners)**Most recent FIFA World Cup:**
2018 (quarter-finals)**FIFA World Cup hosts:**
1930 (winners)

Japan

**Best FIFA World Cup achievement:**
Round of 16 (2002, 2010, 2018)**FIFA World Cup appearances (incl. 2022):** 7**First FIFA World Cup:**
1998 (group stage)**Most recent FIFA World Cup:**
2018 (round of 16)

Croatia

**Best FIFA World Cup achievement:**
Runners-up (2018)**FIFA World Cup appearances (incl. 2022):** 6**Most recent FIFA World Cup:**
2018 (runners-up)

Cameroon

**Best FIFA World Cup achievement:**
Quarter-finals (1990)**FIFA World Cup appearances (incl. 2022):** 8**Most recent FIFA World Cup:**
2014 (group stage)

Korea Republic

**Best FIFA World Cup achievement:**
Fourth place (2002)**FIFA World Cup appearances (incl. 2022):** 11**First FIFA World Cup:**
1954 (group stage)**Most recent FIFA World Cup:**
2018 (group stage)**FIFA World Cup hosts:**
2002 co-hosts (fourth place)

Victo



02 CHAPTER

It's Your Matchday!

- 2.1 Fan Experience Area
- 2.2 Safety, Security & Prohibited Items
- 2.3 Children at Stadiums
- 2.4 Lost & Found Claim Centre
- 2.5 Accessibility at Stadiums
- 2.6 Inclusivity
- 2.7 Volunteers

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02 IT'S YOUR MATCHDAY!

2.1 Fan Experience Area



Innovative cooling technology ensures all stadiums will be at comfortable temperature for players and supporters alike!

Fan Experience Area

After passing the Pedestrian Screening Area (PSA), fans will enter the Fan Experience Area where they can enjoy live streaming of matches at other stadiums, live on-stage performances and a host of interactive activities.

Food and beverage concessions will offer a variety of hot and cold food, as well as hot and cold beverages.

A great range of quality merchandise will be available for purchase in the Fan Experience Area and upon reaching the stadiums at FIFA World Cup™ Stores.

All food and beverage concessions and FIFA World Cup™ Stores accept Visa payment options and cash.

The Fan Experience Area will open from Gate Opening until one hour after the final whistle. The area will be closed during the match.



FIFA WORLD CUP Qatar 2022

Worldwide Partner

How to Pay with Visa at the FIFA World Cup Qatar 2022™

FIFA World Cup Qatar 2022™ proudly accepts only Visa payment products including credit, debit and mobile payments, along with cash, at all stadiums to pay for food, beverages and official licensed products. For the convenience of all fans arriving without a Visa product, the ability to purchase a Visa gift card will be made available at all official sites. At the FIFA Fan Festival™, only Visa payment products will be accepted to buy official licensed products at the Superstore and will be the preferred way to pay at all food and beverages locations.

For inquiries related to Visa products and services, please visit Visa gift card locations onsite at stadiums, the Visa website at www.visa.com, or contact Visa's Global Customer Services toll-free from Qatar at **0080 010 1134**. For collect calls, please call **+1-303-967-1090** (collect calls are placed using the local operator).

Visa cardholders are reminded to contact their issuing banks before leaving their home country for Qatar to alert them of their travel plans and purchases in another country. Cardholders should also ask about daily withdrawal limits, Qatar National Bank (QNB) ATM fees and other fees.

Qatar National Bank (QNB) ATMs at the FIFA World Cup Qatar 2022™

There will be a minimum of one QNB ATM and a maximum of four QNB ATMs per stadium for the convenience of all fans.

2.2 Safety, Security & Prohibited Items

Our number one priority is the safety and security of all FIFA World Cup Qatar 2022™ patrons. Our staff are fully trained in all safety & security procedures – but it won't hurt if you're aware of them too!

In this section you'll find what to expect when you arrive at the stadiums, as well as the items you aren't allowed to bring in.

Entering the stadiums

You need a valid ticket and your Hayya Card to enter the stadiums – make sure you keep these on your person at all times in case of inspection.

Your ticket will have information about what time the gates open. All ticketholders must pass through safety and security screening. We recommend that you arrive with enough time before the match to account for possible traffic and queues.

Please follow the instructions of stadium personnel and FIFA's Stadium Code of Conduct, which details prohibited behaviours and items.

Here are some tips to help you get through security faster:

- ◆ Check the prohibited items list before you come to the stadium . The full list is available in the Stadium Code of Conduct, which can be accessed through the QR code at the end of the page."
- ◆ Have your ticket and Hayya Card ready at the gate
- ◆ Be ready to take off your jacket or coat, scarf and other accessories
- ◆ Be prepared to empty your pockets – try to avoid having loose change
- ◆ Be ready to have your bag(s) inspected

To minimise any adverse impact on human rights linked to safety and security practices at the tournament – such as restrictions on the freedom of movement, expression and assembly – the Security Committee for the FIFA World Cup 2022™ is integrating international human rights principles into its training programmes for security personnel.



Butt it out! Smoking/vaping is prohibited except at the outdoor designated smoking areas at our FIFA World Cup™ stadiums to maintain a safe and healthy environment for all staff and visitors.

Security personnel and event staff will be at every stadium to help make your FIFA World Cup™ experience safe and secure. If you have any safety concerns, please approach them and ask for assistance.

Restricted Items Storage

Fans can store items that are not allowed in the stadium at Restricted Items Storage, which is located in close proximity to all the stadium entrances. The service is free of charge.



Stadium Code of Conduct

Examples of Prohibited items

Flags, banners and posters larger than 2x1.5m.
Smaller or equal to the above size flags, banners and posters are allowed if they are made from a material categorised as low-fire hazard, are compliant with and not prohibited by the stadium code of conduct.
If you want to bring flags, banners or posters larger than 2x1.5m, please contact fam@2022.qa.

Any musical instruments (mechanical or manual) that do not fit easily within the window of the X-ray baggage scanner (being 60 cm x 40 cm) for security screening.
Individuals carrying permitted instruments shall be informed in case of any complaints from other spectators due to the usage of these items.

Spectators can only bring one package per type of medical drug or product, of up to seven different types, in any form (including aerosols, drops, syringes, asthma inhalers or any other asthma related products, etc.).

Backpacks/ rucksacks larger than 75cm³ (except sensory bags used by people with sensory requirements).

Matches and lighters.

Food and beverages or any liquids larger than 100ml.

Mounts for photo or video equipment, including tripods and selfie sticks.

Spectators can only bring one power bank of any size or any other type of battery device.

For the full list of prohibited items, please consult the Stadium Code of Conduct on the previous page

Prohibited Actions

Starting a fire or launching pyrotechnics at the stadium or an adjacent territory.

Reselling match tickets and/or any documents entitling their holders to receive match tickets.

Actions that could cause crowding in a manner that creates the risk of a stampede or public disturbances, including occupying staircases and concourse areas during the match.

Holding any public actions not outlined in the guidelines of the Event or promoting any political, offensive and/ or discriminatory messages.

Selling goods or conducting any type of business on the territory of the stadium and/ or an adjacent territory.

Distributing or consuming narcotic or psychotropic substances, or any potentially dangerous psychoactive substances or opiates.

Gambling, betting or courtsiding.

Unauthorised access of the stadium and restricted zones not specified on your ticket.

Smoking and vaping is only allowed if outdoor designated smoking areas have been made available, as per the FIFA Event Policy on Tobacco.

Broadcasting or recording for commercial gain.

2.3 Children at Stadiums

We welcome fans of all ages to our stadiums. Here is some helpful information for parents and guardians.

- ◆ All children, regardless of their age, must have a ticket and a Hayya Card to attend a match
- ◆ Family rooms/ baby changing facilities are available in all stadiums
- ◆ All children and adolescents under the age of 15 must always be accompanied by a parent or legal guardian on matchdays
- ◆ Register your children at the stadium information points for ease of mind. Your child will be provided with a bracelet. Write their name and your mobile number on the bracelet to assist event staff in case your child gets lost during the match
- ◆ Parents with infants and pregnant women can enter the stadium through the priority lanes – please ask our volunteers to guide you
- ◆ Baby milk and sterilised water not exceeding 1 litre per child are allowed in the stadiums
- ◆ Contact the nearest steward or security guard at the stadium to report any concern related to the welfare of a child.

2.4 Lost & Found Claim Centre

Lost your phone, camera or your child's favourite teddy bear? Don't worry – there's a Lost & Found Service at the Information Points inside the security perimeter at all FIFA World Cup 2022™ venues.

All lost & found items will be safely stored at the Information Points, and our friendly volunteers will help reunite them with their rightful owners during operational hours.

Contact:
(+974) 104 (Qatar)
(+974) 4446-4000 (International).

Any items that are not retrieved by the end of matchday will be collected and taken to Qatar Post's General Post Office in central Doha awaiting your collection.

Qatar Post can also arrange to deliver (at your own cost) your found items to your address in Qatar or internationally for visiting fans.

Opening hours:
Sun-Thurs: 7 AM-8 PM
Fri 1-8 PM
Sat 8 AM-8 PM



Fans will get access to WiFi at the stadiums for free

2.5 Accessibility at Stadiums

Accessible services and facilities are vital to creating a wonderful matchday experience for all fans attending the tournament. Each stadium has accessible gates, seats and helpful features for patrons who have Accessibility Tickets for the match.

- 


Arriving by car
There are a limited number of accessible parking spaces located close to the stadiums, which are designated for disabled spectators, who have Wheelchair User, Easy Access Standard and Easy Access Amenity tickets. These ticket holders must obtain a Vehicle Access Parking Pass (VAPP) per match to use the accessible parking spaces, which are available on a first-come, first-served basis. For more information on getting a VAPP, please visit Qatar2022.qa/transport.
- 


Arriving by metro and stadium express bus
At metro stations and bus hubs, look out for volunteers and dedicated staff who will assist with your onward travel to the stadiums and other key venues.
- 


Stadium entry and priority lanes
All security check areas have dedicated accessible priority lanes, level access and extra width passing space for wheelchair users and people with limited mobility.
- 

Audio-descriptive commentary
Audio-descriptive commentary services (ADC) are provided for partially sighted and blind fans, in English and Arabic, at all eight stadiums for all matches. ADC allows spectators to listen to trained commentators describing the game through the FIFA Interpreting App. Download it using QR Code below. To access ADC service, spectators are requested to use their personal mobile phone and headphones.
- 


Assistance dogs
Spectators with assistance dogs are permitted in all areas of the stadium. Relieving areas and water bowls are not available.


- 


Mobility assistance points
This service is provided at all eight stadiums to assist wheelchair users and disabled people and limited mobility from the security areas to their seats. Mobility Assistance Volunteers and Staff can provide assistance and venue-specific accessibility information, such as locations of accessible toilets, accessible gates, other accessible facilities and the audio-descriptive commentary (ADC) service. Wheelchairs and golf carts are available at all Mobility Assistance Points so disabled spectators can get to their seats. Mobility Assistance Volunteers can also assist disabled spectators to get to the exit gates after the final whistle.
- 

Accessible toilets
Wheelchair-accessible toilets and cubicles suitable for disabled spectators are located close to accessible seating areas and can be accessed directly from the concourse. The space within the compartments allows wheelchair users and people with limited mobility to approach, transfer to and use sanitary facilities. These are usually accessible unisex WC or enlarged cubicles in a separate-sex washroom.
- 

Changing Places toilets
These toilets are for use by disabled people who require the help of up to two assistants. At least one changing places toilet is provided in each stadium. Changing places toilets are equipped with a hoist, basin, WC, adult-sized changing bench and a shower. Please request access from the Information Points located on the stadium's concourses.

- 

Accessible food & beverage concessions
Food and beverage concessions located close to accessible seating areas have a low-level counter and/ or a priority lane. Trained volunteers are available to help with access.
- 

Sensory rooms
Sensory viewing rooms are provided in the SkyBoxes of Education City, Al Bayt and Lusail Stadiums. They benefit spectators with sensory processing disabilities, mental health requirements or dementia.
- 

Baby changing facility
Baby changing facilities are provided on the concourses, each are equipped with a wall-hung changing bed and a wash basin.

2.6 Inclusivity

Everyone deserves a fair and inclusive tournament experience that is welcoming, safe and accessible, while respecting their rights.

Any form of discrimination is prohibited at all FIFA tournaments, as per Article 4 of the FIFA Statutes. If you experience or witness offensive or discriminatory behaviour during the FIFA World Cup 2022™, we encourage you to report the incident to tournament staff, safety security personnel and/or to the FIFA World Cup 2022™

Visit the Human Rights Grievance Mechanism through the QR Code below.

This is available in seven different languages with the capacity to report incidents anonymously.



2.7 Volunteers

Volunteers are the heartbeat of every FIFA World Cup™ tournament.

More than 20,000 volunteers from all around the world were selected and trained to help make the FIFA World Cup Qatar 2022™ an unforgettable experience.

Thanks to their incredible energy and support, fans can experience a multicultural and friendly atmosphere.

They will be in and around the eight stadiums, as well as over 25 official and non-official sites, such as the FIFA Fan Festival™ and airport, to welcome you and provide any information and assistance you may need.

Human rights volunteers

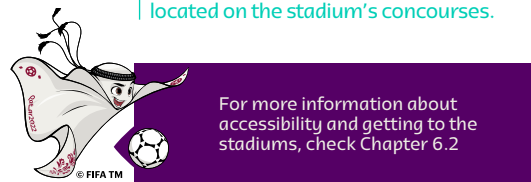
A team of human rights volunteers will operate throughout the tournament, stationed at each of the eight stadiums and the FIFA Fan Festival™.

By engaging with fans, human rights volunteers will help to ensure that human rights programmes are informed by real-time feedback.

For the delivery of the human rights volunteer project, FIFA has partnered with the Centre for Sport and Human Rights, a global organisation promoting human rights in sports.

The volunteers can be easily identified by their exclusive adidas uniforms.

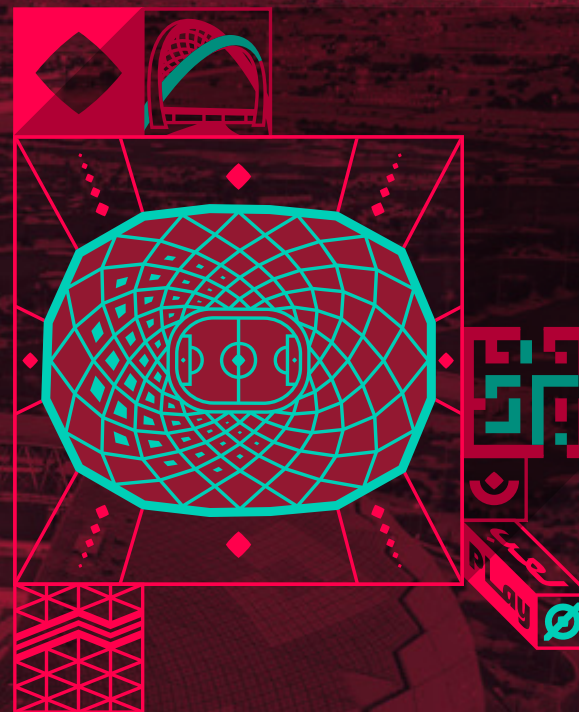
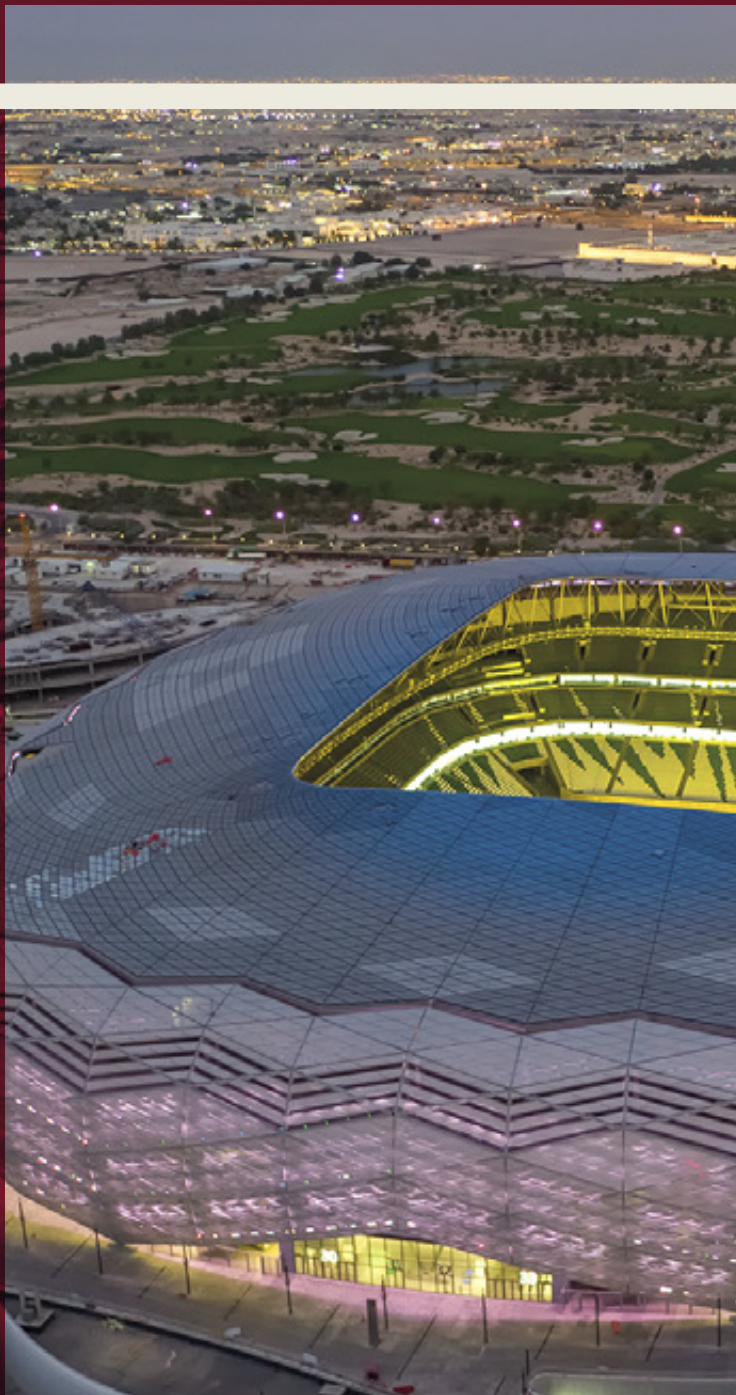
We couldn't be more grateful and proud of our amazing volunteers. Without them, the tournament would not be possible.





celebrate

Cel



03 CHAPTER

Our Spectacular Stadiums

- 3.1 Introduction to the Stadiums
- 3.2 Ahmad Bin Ali Stadium
- 3.3 Al Bayt Stadium
- 3.4 Al Janoub Stadium
- 3.5 Al Thumama Stadium

- 3.6 Education City Stadium
- 3.7 Khalifa International Stadium
- 3.8 Lusail Stadium
- 3.9 Stadium 974
- 3.10 Driving to the Stadium

03 OUR SPECTACULAR STADIUMS

3.1 Introduction to the Stadiums

The FIFA World Cup 2022™ will be held in eight spectacular stadiums across Qatar. This special edition is the first to be held in the Arab world and is the most compact FIFA World Cup™ ever, where fans can attend at least two matches in one day at the beginning of the tournament.

The longest distance between stadiums is 75km (Al Bayt Stadium to Al Janoub Stadium). The shortest distance is just 5km (Education City Stadium to Ahmad Bin Ali Stadium).

Now that's what I call a compact FIFA World Cup™!



Culture and innovation are significant themes across all stadiums. Each venue has been developed in tribute to Qatar's rich traditions, heritage and location which intertwine beautifully with modern, state-of-the-art design features, offering a unique world of discovery, as well as the optimum fan experience for all stadium visitors.

Meeting Qatar's commitment to host a sustainable FIFA World Cup™, each of our venues have a focus on leaving a lasting legacy. From the methods and materials used in their construction, to their carefully considered post-tournament roles in Qatar and developing countries, the aim is that these stadiums inspire similar practices for future events across the region and around the world.

Help us minimise serious environmental harm, by recycling as much as possible. Follow the guides on the bins to dispose of your waste correctly.

Recyclables

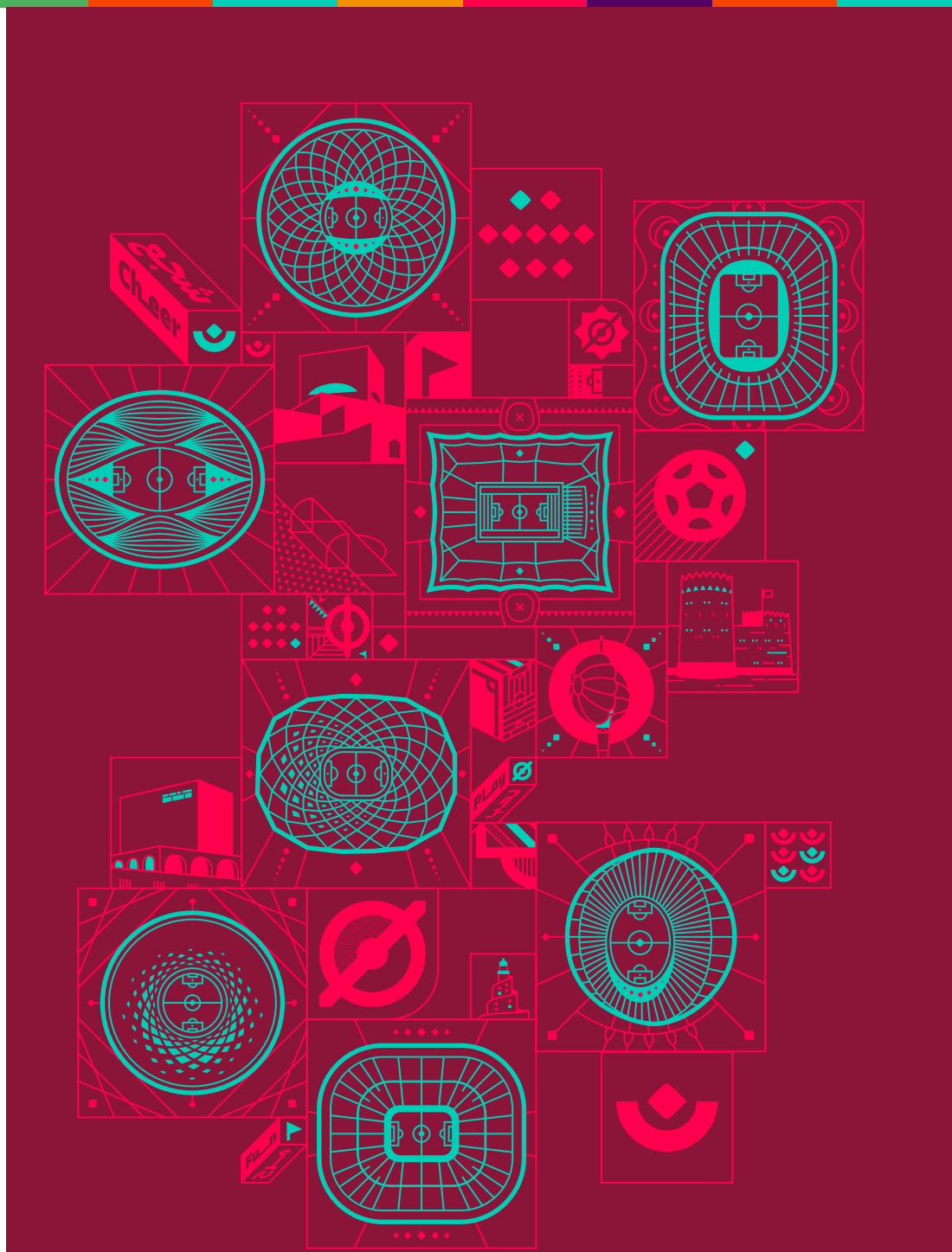
- Bottles**
- Cans**
- Cupholders**
- Cardboard**
- Cups**
- Paper**

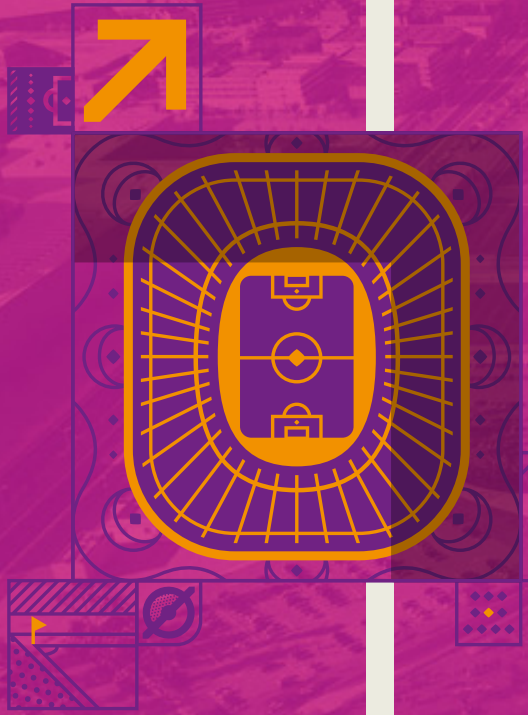
General Waste

- Tissue Papers/ Napkins**
- Food waste**
- Wrappers**

For stadium-specific transport information, check out the individual stadium sections. For bus services or if you're travelling by car, turn to Chapter 3.10.

Remember! Plan ahead and allow enough time for your journey. You may encounter areas of heavy traffic and queues at the security check points. All the venues will open three hours before the kick off of the matches, with the exception of the Opening Match and The Final when gates will open 4 hours before kick off.





Ah



Ahmad Bin Ali Stadium

3.2 Ahmad Bin Ali Stadium

Ahmad Bin Ali Stadium sits proudly at the gateway to the desert. The stadium's design is inspired by aspects of the local culture and traditions. This can be seen in the intricate façade, which mirrors the sweeping undulations of the nearby sand dunes, while beautiful geometric patterns depict different characteristics of the country.

40,000-capacity arena

Located in one of Qatar's most historic cities

Home to Al Rayyan SC

More than 80% of the construction material for Ahmad Bin Ali Stadium came from the original stadium that previously occupied the site

How to get to Ahmad Bin Ali Stadium

Ahmad Bin Ali Stadium is located 20km west of central Doha and will host seven matches from the group stage to the round of 16.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:



Metro

Direct access to the stadium is available by taking the Green Line and getting off at the Al Riffa-Mall of Qatar Metro Station.



Tournament Bus Service

You can catch a direct bus from one of the Stadium Express Bus Hubs:

- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.



Car

All car parks are located close to the stadium.

Parking options comprise:

- ◆ Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.



For more detailed and up-to-date information scan the QR code to visit our [Qatar2022.qa](https://qatar2022.qa) transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please visit












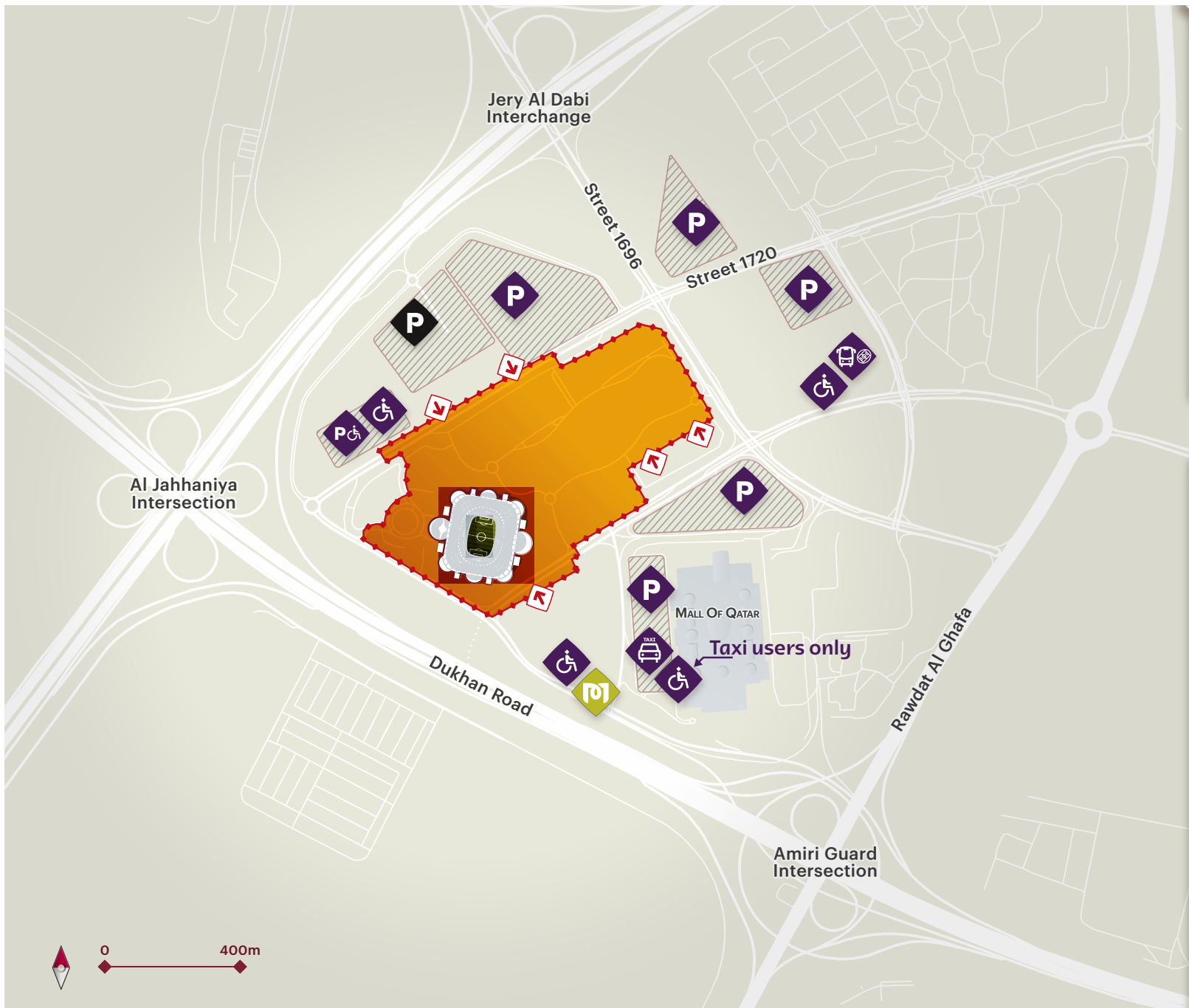
Did you know 125,000m² of new green space featuring native, low-water-consumption plants was planted around Ahmad Bin Ali Stadium?



Ahmad Bin Ali Stadium

◆ Legend ◆◆◆◆

-  General Admission Parking
-  Hospitality Parking
-  Stadium Express Drop off/Pick up
-  Al Riffa – Mall Of Qatar Metro Station (Green Line)
-  Taxi, UBER, Careem
-  Accessible Parking
-  Mobility Assistance Point
-  Security Perimeter
-  Security Perimeter Entrance



Legend

◆ Gate Number 

Services & Facilities

◆ QNB ATM

Level 0 Block: 135
Level 3 Block: 309

◆ Accessible Toilets

Level 0 Block: 109, 110, 115, 116, 117, 122, 127, 128, 135, 136,
Level 3 Block: 317, 318, 328, 329

◆ Accessible Elevators

◆ Gate: 5, 11, 15, 19, 22, 29

◆ Baby Changing Rooms

Level 0 Block: 107 to 137
Level 3 All toilets except block 318

◆ Baby Stroller Storage

◆ Gate: 8, 11, 15, 19, 22, 25

◆ Changing Places Toilet

Level 0 Block: 106

◆ FIFA Store

Level 0 Block: 109, 112, 113, 117, 121, 123, 127, 131, 132, 137
Level 3 Block: 307, 317, 319, 327, 329, 339

◆ Food & Beverage

Level 0 & 3

◆ Information Point & Lost and Found

Level 0 Block: 110, 126
Level 3 Block: 308, 324

◆ Medical & First Aid

Level 0 Block: 106, 110, 116, 128, 134
Level 3 Block: 317, 329

◆ Prayer Area

Level 0 Block: 113, 131
Level 3 Block: 308, 338

◆ Ticket Resolution Point

◆ Gate: 7, 13, 17, 24

◆ Visa Gift Card Booths

Level 0 Block: 110, 129
Level 3 Block: 316, 335





1: YOUR FWC QATAR 2022™

2: IT'S YOUR MATCHDAY!

3: OUR SPECTACULAR STADIUMS

3.2: Ahmad Bin Ali Stadium

3.3: Al Bayt Stadium

3.4: Al Janoub Stadium

3.5: Al Thumama Stadium

3.6: Education City Stadium

3.7: Khalifa International Stadium

3.8: Lusail Stadium

3.9: Stadium 974

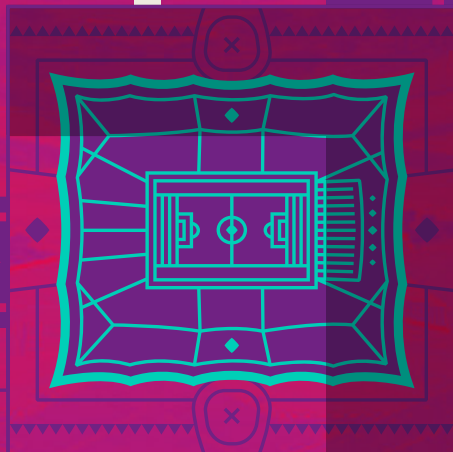
4: ENTERTAINMENT DESTINATIONS & EVENTS

5: GETTING AROUND

6: DISCOVER QATAR

7: DIRECTORY

AI B



Al Bayt Stadium

3.3 Al Bayt Stadium

Visiting fans will receive an authentic introduction to the heart of Qatari and regional culture as soon as they step foot in Al Bayt Stadium. Located in Al Khor, a city famous for its pearl diving and fishing, Al Bayt Stadium was inspired by the bayt al sha'ar tents used by the nomadic people in the region for centuries.

This magnificent tent structure envelops an ultra-modern football stadium, which will welcome the world on 20 November when it raises the curtain to the FIFA World Cup Qatar 2022™.

60,000-capacity arena

Traditional nomadic tent design

Host of the FIFA World Cup 2022™ Opening Match and fixtures right through to the semi-finals

The upper tier of Al Bayt Stadium was designed to be removed after the tournament and donated to developing nations across the world

How to get to Al Bayt Stadium

Al Bayt Stadium is located 35km north of Doha in Al Khor and will host nine matches from the group stage to the semi-finals.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:

Metro

Take the Red Line to Lusail QNB Metro Station and catch the metro shuttle service to the stadium. The metro shuttle bus journey from Lusail QNB to Al Bayt Stadium takes approx. 25 mins.



Upon arrival at the stadium, the walk time between the metro shuttle bus hub and the stadium is a minimum of 15 minutes.

The metro shuttle service starts 4 hours before kick-off and ends 1.5 hours after the final whistle.

Tournament Bus Service

You can catch a direct bus from one of the Stadium Express Bus Hubs:



- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.

Car

All car parks are located close to the stadium.



Parking options comprise:

- ◆ Park & Walk
- ◆ Park & Ride

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.

For information about accessibility at this stadium and transport information, check Chapters 2.5 and 6.2 or visit [Qatar2022.qa/transport](https://qatar2022.qa/transport) for the most up-to-date information



For more detailed and up-to-date information scan the QR code to visit our [Qatar2022.qa](https://qatar2022.qa) transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please scan the QR Code



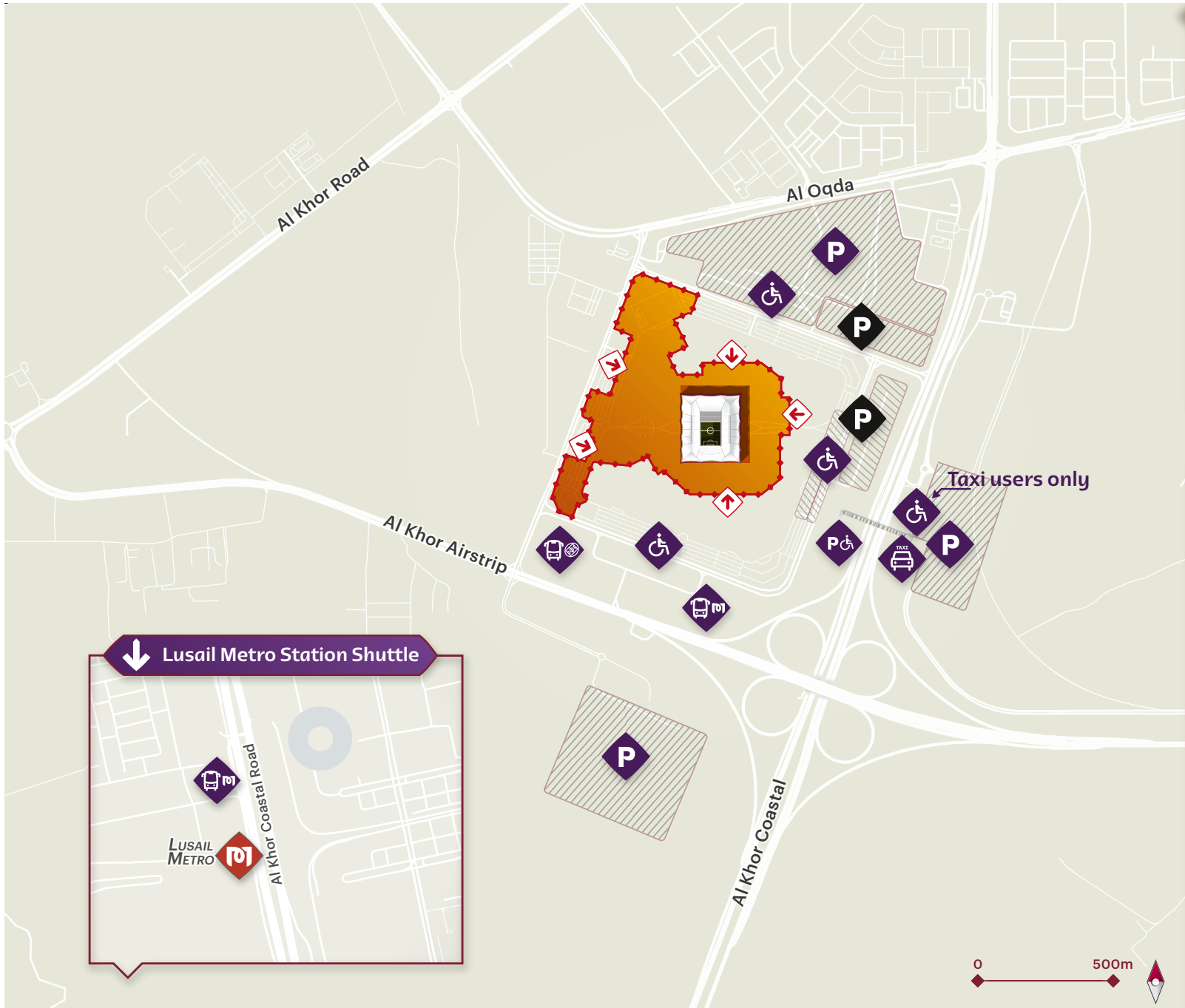
Did you know the shade provided by the tent and the retractable roof complement the existing cooling technologies, helping maintain a comfortable temperature inside the stadium without using any extra power? I hope the players don't get cold feet!



Al Bayt Stadium

◆ Legend ◆◆◆◆

- General Admission Parking
- Hospitality Parking
- Stadium Express Drop off/Pick up
- Metro Shuttle Drop off/Pick up
- Lusail QNB Metro Station (Red Line)
- Taxi, UBER, Careem
- Mobility Assistance Point
- Accessible Parking
- Security Perimeter
- Security Perimeter Entrance



Services & Facilities

QNB ATM

Level 0 Block: 109
Level 4 Block: 535

Accessible Toilets

Level 0 Across all corridors
Level 2 Block: 303, 311, 325, 333
Level 4 Across all corridors

Accessible Elevators

Level 0 Block: 124/125, 133/134, 137/139
Level 4 Block: 524/525, 533/534, 537/539

Baby Changing Rooms

Level 0 Across all corridors
Level 2 Block: 303, 311, 325, 333
Level 4 Across all corridors

Baby Stroller Storage

◇ Gate: 4/5, 7/8, 13/14, 16/17

Changing Places Toilet

Level 0 Block: 121

FIFA Store

◇ Gate: 13/14, 16/17
Level 0 Block: 103, 111, 125, 133
Level 4 Block: 512, 524, 534, 544

Food & Beverage

Across all corridors

Information Point & Lost and Found

Level 0 ◇ Gate: 7/8, 13/14
Level 0 Block: 114, 136
Level 4 Block: 514, 536

Medical & First Aid

Level 0 Block: 115, 136
Level 2 Block: 315, 336
Level 4 Block: 509, 531

Prayer Area

Level 0 Block: 118, 140
Level 2 Block: 315/316, 320/321, 337/338, 342/343
Level 4 Block: 521, 537

Sensory Room

Level 3 ◇ Gate: 11, Skybox 428

Ticket Resolution Point

Level 0 ◇ Gate: 3, 5, 7, 12, 14, 16

Visa Gift Card Booths

Level 0 Block: 107, 119, 129, 140
Level 4 Block: 518, 540

Legend

◇ Gate Number



Al Janoub



Al Janoub Stadium



3.4 Al Janoub Stadium

Al Janoub Stadium's design brings Al Wakrah's fishing and pearl diving history to life. Its graceful lines and flowing curves were inspired by traditional dhow boats weaving through the currents of the Gulf.

This futuristic arena bridges the old and new – a strong visual representation of Qatar's drive to reach beyond its shores.

40,000-capacity arena

Located in one of Qatar's oldest continuously inhabited areas

Inspired by traditional dhow boats which still play a big part in modern-day Qatar

After the FIFA World Cup Qatar 2022™, Al Janoub Stadium will become a new home for sport and entertainment in southern Qatar

How to get to Al Janoub Stadium

Al Janoub Stadium is located 22km south of central Doha in Al Wakrah. It will host seven matches from the group stage to the round of 16.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:

Metro

Take the Red Line to Al Wakra Metro Station and catch the metro shuttle service to the stadium. Allow at least 15 minutes for this shuttle journey. From the drop-off point, it is a minimum of a 15-minute walk to the stadium. The metro shuttle service starts 4 hours before kick-off and ends 1.5 hours after the final whistle.

Tournament Bus Service

You can catch a direct bus from one of the Stadium Express Bus Hubs:

- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.

Car

All car parks are located close to the stadium.

Parking options comprise:

- ◆ Park & Walk
- ◆ Park & Ride

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.



For more detailed and up-to-date information scan the QR code to visit our [Qatar2022.qa](https://qatar2022.qa) transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please visit



◆◆◆◆◆
For information about accessibility at this stadium and transport information, check Chapters 2.5 and 6.2 or visit [Qatar2022.qa/transport](https://qatar2022.qa/transport) for the most up-to-date information

Al Janoub Stadium

Al Wakra Metro Station Shuttle ↗

Al Wakra Metro

Al Wakra Intersection

Saud Bin Abdelrahman

Al Wakra Road

Al Wukair

Haqel Al Bendeg

Taxi users only

Doha Express

Al Wukair Interchange

Legend

- General Admission Parking
- Hospitality Parking
- Stadium Express Drop off/Pick up
- Metro Shuttle Drop off/Pick up
- Al Wakra Metro Station (Red Line)
- Taxi, UBER, Careem
- Mobility Assistance Point
- Accessible Parking
- Security Perimeter
- Security Perimeter Entrance

0 200m

Legend

◆ Gate Number



Services & Facilities

◆ **QNB ATM**

Level 3 Block: 127, 133

◆ **Accessible Toilets**

Across all corridors

◆ **Baby Stroller Storage**

Level 3 ◆ Gate: 3, 4, 6, 13, 15, 16

◆ **Changing Places Toilet**

Level 3 Block: 116

◆ **FIFA Store**

Level 3 Block: 120, 127, 133, 140

Level 5 Block: 325, 327

◆ **Food & Beverage**

Level 3 Across all corridors

◆ **Information Point & Lost and Found**

Level 3 Block: 120, 140

◆ **Medical & First Aid**

Level 3 Block: 102, 114, 120, 140

Level 5 Block: 328

◆ **Prayer Area**

Level 3 Block: 104, 112, 119, 121, 139, 141

Level 5 Block: 303, 309, 324, 328

◆ **Ticket Resolution Point**

Level 3 ◆ Gate: 4, 5, 14, 15

◆ **Visa Gift Card Booths**

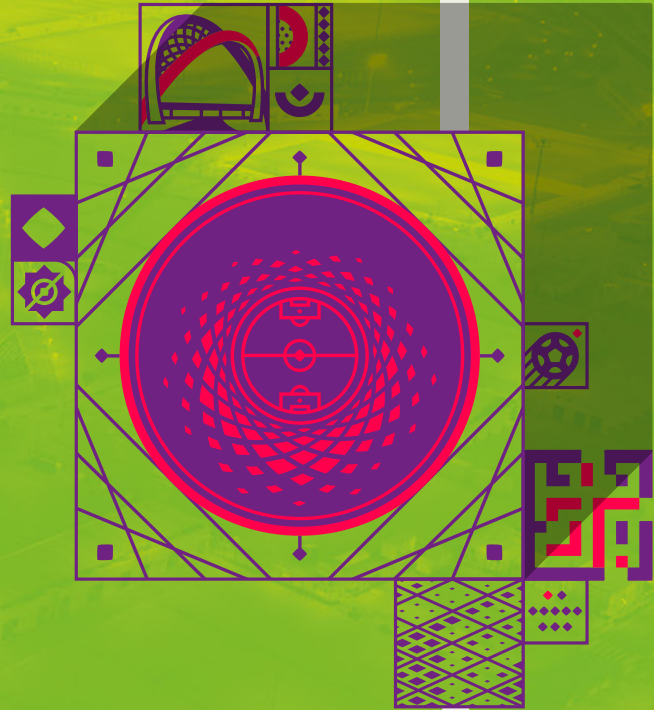
Level 3 Block: 120, 140

Level 4 Block: 326

Level 5 Block: 306



Al Thumama Stadium



Al Thumama Stadium

3.5 Al Thumama Stadium

Al Thumama Stadium sits south of Doha's glittering skyline. The stadium's bold, circular form reflects the gahfiya – a traditional woven cap worn by both men and young boys across the Middle East for centuries.

This stadium represents a coming of age for the beautiful game.

40,000-capacity arena

The only completely circular FIFA World Cup 2022™ Stadium

Design inspired by the gahfiya, which symbolises dignity and independence – a milestone moment on every young boy's path to adulthood

Achieved a Global Sustainability Assessment System 5 star rating for design and construction

Take the Red Line to Al Wakra Metro Station and catch the metro shuttle service to the stadium. Allow at least 15 minutes for this shuttle journey. From the drop-off point, it is a minimum of a 15-minute walk to the stadium. The metro shuttle service starts 4 hours before kick-off and ends 1.5 hours after the final whistle.

◆◆◆◆◆◆◆◆◆◆
For information about accessibility at this stadium and transport information, check Chapters 2.5 and 6.2 or visit [Qatar2022.qa/transport](https://qatar2022.qa/transport) for the most up-to-date information

How to get to Al Thumama Stadium

Al Thumama Stadium is located 12km south of central Doha and will host eight matches from the group stage to the quarter-finals.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:



Metro

Take the Red Line to Free Zone Metro Station and catch the metro shuttle service to the stadium. Allow at least 20 minutes for this shuttle journey. From the drop-off point, it is a minimum of a 35-minute walk to the stadium. The metro shuttle service starts 4 hours before kick-off and ends 1.5 hours after the final whistle.



Tournament Bus Service

You can catch a direct bus from one of the Stadium Express Bus Hubs:

- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.



Car

All car parks are located close to the stadium.

Parking options comprise:

- ◆ Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.



For more detailed and up-to-date information scan the QR code to visit our [Qatar2022.qa](https://qatar2022.qa) transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please visit



More than 80% of Al Thumama Stadium's landscaping is covered with natural vegetation. That's unbelievable!



Al Thumama Stadium

◆ Legend ◆◆◆◆

- General Admission Parking
- Hospitality Parking
- Stadium Express Drop off/Pick up
- Metro Shuttle Drop off/Pick up
- Free Zone Metro Station (Red Line)
- Taxi, UBER, Careem
- Road Closed for General Traffic
- Mobility Assistance Point
- Accessible Parking
- Security Perimeter
- Security Perimeter Entrance



Services & Facilities

◆ QNB ATM

Level 1 Block: 116
Level 3 Block: 309

◆ Accessible Toilets

Level 1 Block: 103, 112, 116, 117, 121, 123, 126, 127, 134, 135, 138, 143, 145
Level 3 Block: 303, 311, 326, 328

◆ Accessible Elevators

Level 1 ◆ Gate: 5, 6, 11, 12, 19, 20, 25, 26
Block: 115, 123, 138, 146
Level 3 ◆ Gate: 4, 13, 18, 27
Block: 302, 311, 322, 332

◆ Baby Changing Rooms

Level 1 Block: 127, 134
Level 3 Block: 311

◆ Baby Stroller Storage

◆ Gate: 6, 9, 13, 18, 21, 25

◆ Changing Places Toilet

Level 1 Block: 127

◆ FIFA Store

Level 1 Block: 115, 118, 122, 139, 141, 145
Level 3 Block: 304-310, 311, 323, 327, 331

◆ Food & Beverage

Across all corridors

◆ Information Point & Lost and Found

Level 1 Block: 118, 143
Level 3 Block: 304-310, 327

◆ Medical & First Aid

Level 1 Block: 113, 138
Level 2 Block: 212
Level 3 Block: 310, 326

◆ Prayer Area

Level 1 Block: 102, 113, 115, 123, 125, 136, 140, 146
Level 3 Block: 303, 311, 315, 319, 323, 331, 335, 339

◆ Ticket Resolution Point

◆ Gate: 7, 14, 17, 24

◆ Visa Gift Card Booths

Level 1 Block: 120, 142
Level 3 Block: 307, 327

Legend

◆ Gate Number





Education City Stadium

Educati



3.6 Education City Stadium

Education City Stadium lives within its namesake – a 12km² development featuring various educational facilities, including satellite campuses of eight international universities.

A striking stadium that changes colour as the sun moves across the sky, the design draws on the rich history of Islamic architecture, blending it with striking modernity. While it has been built to showcase FIFA World Cup Qatar 2022™ matches, it equally serves the needs of the community and campus.

40,000-capacity arena

Surrounded by some of Qatar's leading universities

Design reflects a diamond in the desert

Education City is the home of Qatar Foundation for Education, Science and Community Development.



For information about accessibility at this stadium and transport information, check Chapters 2.5 and 6.2 or visit [Qatar2022.qa/transport](https://qatar2022.qa/transport) for the most up-to-date information

How to get to Education City Stadium

Education City Stadium is located 7km north-west of central Doha at Education City in Al Rayyan. It will host eight matches from the group stage to the quarter-finals.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:



Metro

Direct access to the stadium is available by taking the Green Line and getting off at Education City Metro Station.



Tournament Bus Service

You can catch a direct bus from one of the Stadium Express Bus Hubs

- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.



Car

All car parks are located close to the stadium.

Parking options comprise:

- ◆ Park & Walk
- ◆ Park & Ride
- ◆ Park & Tram

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.



For more detailed and up-to-date information scan the QR code to visit our [Qatar2022.qa](https://qatar2022.qa) transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please scan the QR Code



Did you know at Education City Stadium, over 55% of construction material was procured locally?



Education City Stadium

◆ Legend ◆◆◆◆◆

-  General Admission Parking
-  Hospitality Parking
-  Park & Ride Drop off/Pick up
-  Education City Metro Station (Green Line)
-  Park & Tram Drop off/Pick up
-  Stadium Express Drop off/Pick up
-  Taxi, UBER, Careem
-  Mobility Assistance Point
-  Accessible Parking
-  Security Perimeter
-  Security Perimeter Entrance



Services & Facilities

- ◆ **QNB ATM**
Level 3 Block: 136
Level 6 Block: 322
- ◆ **Accessible Toilets**
Level 3 Block: 103, 112, 115, 120, 122, 130, 132, 137
Level 4 Block: 216, 217, 235, 236
Level 6 Block: 314, 322, 335, 342
- ◆ **Accessible Elevators**
Level 3 ◇ Gate: 7, 12, 29, 34
- ◆ **Baby Changing Rooms**
Level 3 Block: 116, 120, 121, 131, 132, 136
Level 4 Block: 202, 212
Level 6 Block: 314, 322, 334, 342
- ◆ **Baby Stroller Storage**
◇ Gate: 7, 14, 15, 26, 27, 34
- ◆ **Changing Places Toilet**
Level 3 Block: 102
- ◆ **FIFA Store**
Level 3 Block: 104, 112, 118, 126, 130, 134
Level 4 Block: 214, 219, 233, 238
Level 6 Block: 304, 310, 317, 326, 330, 338
- ◆ **Food & Beverage**
Across all corridors
- ◆ **Information Point & Lost and Found**
Level 3 Block: 117, 135
Level 4 Block: 238, 219
Level 6 Block: 341, 320
- ◆ **Medical & First Aid**
Level 3 Block: 102, 120
Level 4 Block: 212, 231
Level 6 Block: 311, 334
- ◆ **Prayer Area**
Level 3 Block: 117, 125, 127, 134
Level 4 Block: 216, 217, 235, 236
Level 6 Block: 325, 331
- ◆ **Sensory Room**
Level 5 Skybox 1
- ◆ **Ticket Resolution Point**
Level 3 ◇ Gate: 6, 13, 28, 35
- ◆ **Visa Gift Card Booths**
Level 3 Block: 114, 131
Level 4 Block: 217, 236
Level 6 Block: 313, 334

Legend

◆ Gate Number X



Kha



Lifa International Stadium



3.7 Khalifa International Stadium

Khalifa International Stadium – situated within the Aspire Zone Sports City complex – is an icon of Qatar sporting history, having already hosted a long list of momentous sporting events.

Naturally, the stadium received a complete refit for the FIFA World Cup 2022™ as a reward for its long-standing service, keeping its magnificent trademark dual arches intact.

40,000-capacity arena

Adored by many as the home of football in Qatar

Built in 1976 and transformed for FIFA World Cup Qatar 2022™

The Torch Doha hotel – a distinctive skyscraper built for the 2006 Asian Games, watches over the stadium

How to get to Khalifa International Stadium

Khalifa International Stadium is located 5km west of central Doha and will host eight matches from the group stage to the 3rd place match.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:



Metro

Direct access to the stadium is available by taking the Gold Line and getting off at Sport City Metro Station.



Tournament Bus Service

You can catch a direct bus from one of the Stadium Express Bus Hubs:

- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.



Car

All car parks are located close to the stadium.

Parking options comprise:

- ◆ Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.



For more detailed and up-to-date information scan the QR code to visit our [Qatar2022.qa](https://qatar2022.qa) transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please scan the QR Code













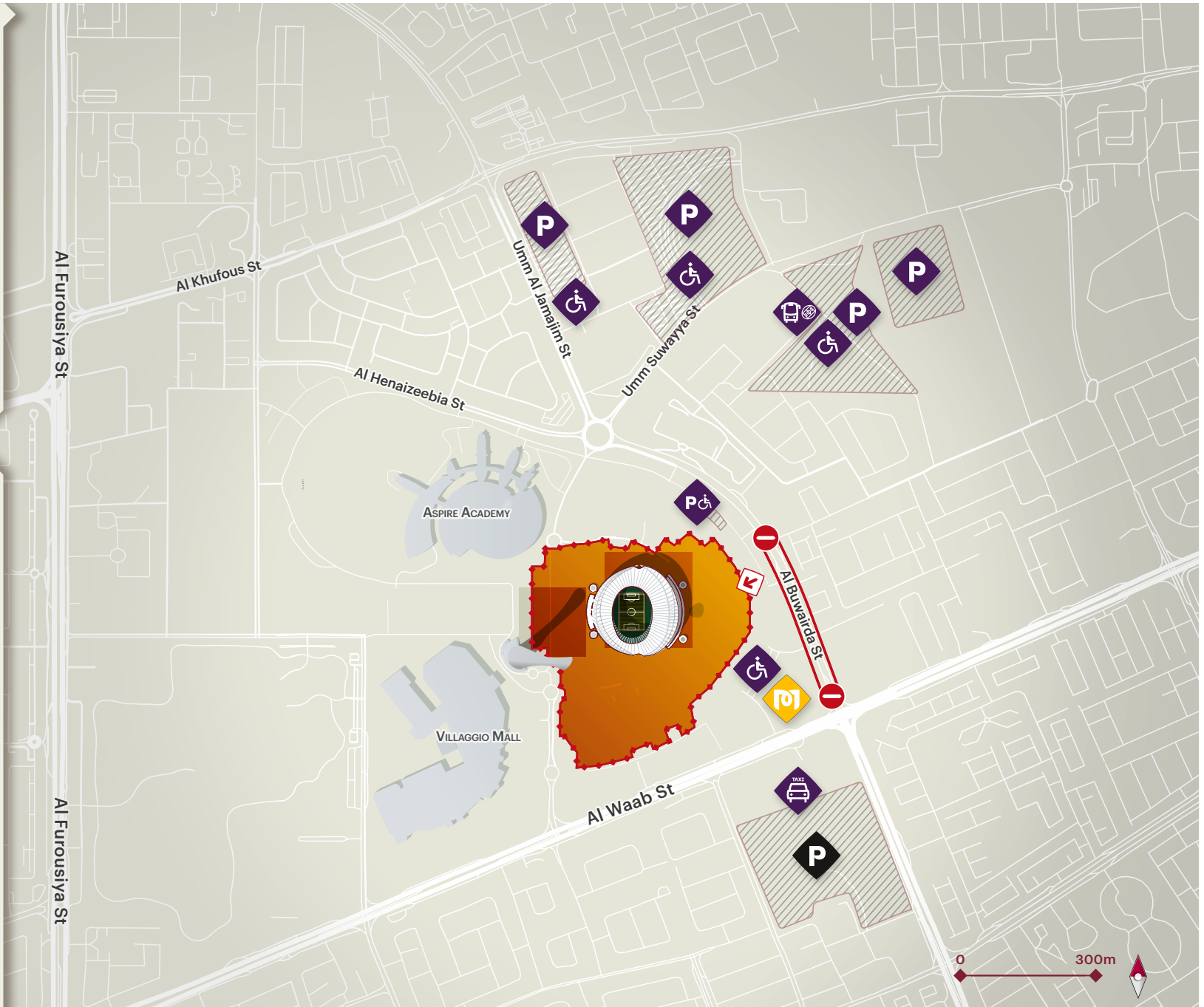
Did you know keeping Khalifa International Stadium's original structure saved on materials compared with newly constructed stadiums?



Khalifa International Stadium

◆ Legend ◆◆◆◆◆

-  General Admission Parking
-  Hospitality Parking
-  Stadium Express Drop off/Pick up
-  Sport City Metro Station (Gold Line)
-  Taxi, UBER, Careem
-  Mobility Assistance Point
-  Road Closed for General Traffic
-  Accessible Parking
-  Security Perimeter
-  Security Perimeter Entrance



Services & Facilities

- ◆ **QNB ATM**
Level 3 Block: 322
Level 5 Block: 522
Level 9 Block: 904
- ◆ **Accessible Toilets**
Across all corridors
- ◆ **Accessible Elevators**
◇ Gate: 16 Level 3 Block: 324, 325
◇ Gate: 13, 21 Level 9 Block: 902, 910
- ◆ **Baby Changing Rooms**
Level 3 Block: 310, 316, 339
Level 5 Block: 526
Level 6 Block: 603
Level 9 Block: 909
- ◆ **Baby Stroller Storage**
◇ Gate: 9, 11, 21, 23, 26
- ◆ **Changing Places Toilet**
Level 3 Block: 309
- ◆ **FIFA Store**
Level 3 Block: 313, 316, 323, 327, 333, 336, 338
Level 5 Block: 520, 529
Level 9 Block: 904, 908
- ◆ **Food & Beverage**
Across all corridors
- ◆ **Information Point & Lost and Found**
Level 3 Block: 312, 326
Level 5 Block: 523
Level 6 Block: 602
Level 9 Block: 907
- ◆ **Medical & First Aid**
◇ Gate: 24
Level 3 Block: 312, 320, 337
Level 9 Block: 901, 911
- ◆ **Prayer Area**
Level 3 Block: 324, 325
Level 9 Block: 901
- ◆ **Ticket Resolution Point**
◇ Gate: 7, 11, 23, 27
- ◆ **Visa Gift Card Booths**
Level 3 Block: 301, 309, 330
Level 5 Block: 523
Level 9 Block: 906

Legend

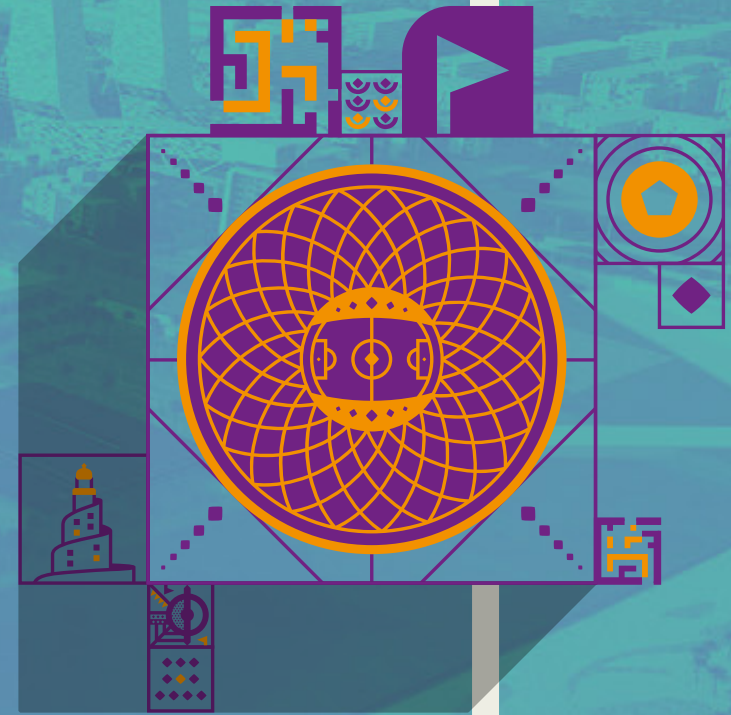
◆ Gate Number x



Lusail Stadium



ium



3.8 Lusail Stadium

The FIFA World Cup Qatar 2022™ Final Venue – Lusail Stadium – is a design masterpiece inspired by the interplay of light and shadow characteristic of fanar lanterns.

The stadium's shape and façade mirror the intricate decorative motifs on bowls, vessels and other handcrafted art pieces found across the Arab world during the rise of civilisation in the region.

- 80,000-capacity arena
- The FIFA World Cup 2022™ Final Venue
- The interactions of light through the gaps in the façade will mimic the welcoming glow of a traditional Arabic lantern for approaching fans
- Most of the stadium's 80,000 seats will be removed post FIFA World Cup™ and donated to sporting projects around the globe

How to get to Lusail Stadium

Lusail Stadium is located approximately 20km north of central Doha and will host 10 matches from the group stage to the final.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:

Metro
Direct access to the stadium is available by taking the Red Line and getting off at Lusail QNB Metro Station.

Tournament Bus Service
You can catch a direct bus from one of the Stadium Express Bus Hubs:

- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.

Car
All car parks are located close to the stadium.

Parking options comprise:

- ◆ Park & Walk

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.



For more detailed and up-to-date information scan the QR code to visit our Qatar2022.qa transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please scan the QR Code

Did you know the upper tier of Lusail Stadium will be integrated into outdoor terraces for new homes? We're making house-story!

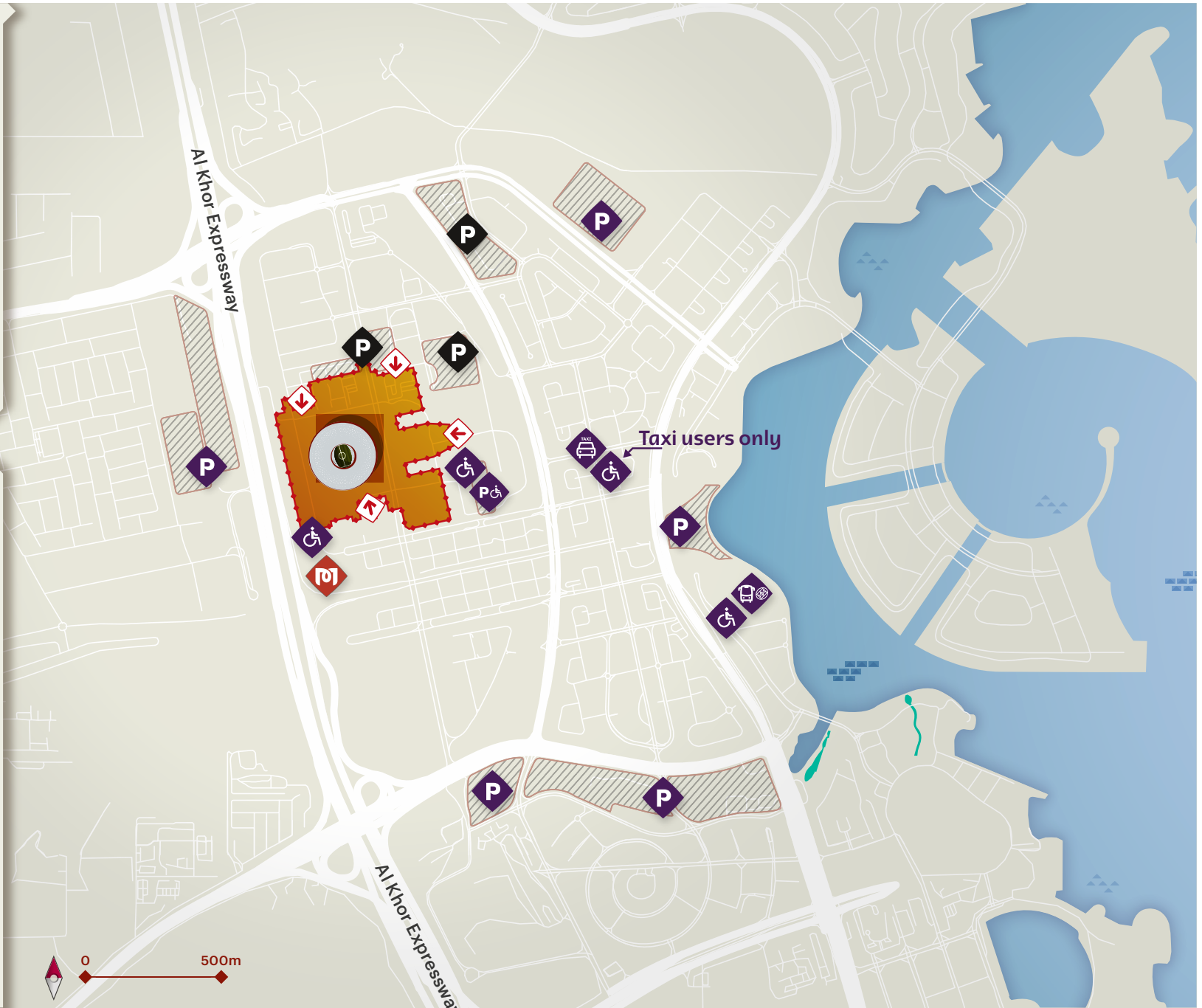



◆◆◆◆◆
For information about accessibility at this stadium and transport information, check Chapters 2.5 and 6.2 or visit Qatar2022.qa/transport for the most up-to-date information

Lusail Stadium

◆ Legend ◆◆◆◆◆

-  General Admission Parking
-  Hospitality Parking
-  Stadium Express Drop off/Pick up
-  Lusail QNB Metro Station (Red Line)
-  Taxi, UBER, Careem
-  Mobility Assistance Point
-  Accessible Parking
-  Security Perimeter
-  Security Perimeter Entrance



Services & Facilities

- ◆ **QNB ATM**
Level 1 Block: 107
Level 5 Block: 510
Level 7 Block: 708, 717
- ◆ **Accessible Toilets**
Levels 1 & 5 Across all corridors
- ◆ **Accessible Elevators**
◆ Gate: 5, 17A, 26A, 38
Level 5 Block: 504, 515, 539, 550
- ◆ **Baby Changing Rooms**
Level 1 Across all corridors
Level 5 Across all corridors
- ◆ **Baby Stroller Storage**
◆ Gate: 7, 12, 16, 20, 23, 27, 31, 36
- ◆ **Changing Places Toilet**
Level 1 Block: 133
- ◆ **FIFA Store**
Level 1 Across all corridors
Level 5 Block: 506, 527, 528, 541, 549, 562, 563
Level 6 Block: 604, 610, 617, 620, 623
Level 7 Block: 705, 715, 717
- ◆ **Food & Beverage**
Across all corridors
- ◆ **Information Point & Lost and Found**
Level 1 Block: 101, 122
Level 4 Block: 406, 411
Level 5 Block: 507, 513, 542, 548
Level 6 Block: 603, 610, 619
Level 7 Block: 702, 710, 712, 720
- ◆ **Medical & First Aid**
Level 1 Block: 102, 124
Level 4 Block: 401, 416
Level 5 Block: 508, 544
Level 6 Block: 619
Level 7 Block: 708, 714
- ◆ **Prayer Area**
Level 1 Across all corridors
Level 4 Block: 402, 407, 410, 415
Level 5 Block: 508, 510, 512, 545
Level 6 Block: 605, 609, 618, 619, 620, 622
Level 7 Block: 704, 708, 714, 718
- ◆ **Sensory Room**
Level 3 ◆ Gate: 22, Skybox 3021
- ◆ **Ticket Resolution Point**
Level 1 ◆ Gate: 9, 14, 18, 25, 29, 34

Legend

◆ Gate Number x

- ◆ **Visa Gift Card Booths**
Level 1 Block: 103, 113 134
Level 4,6 hawkers
Level 5 Block: 518, 553
Level 7 Block: 706, 717





1: YOUR FWC QATAR 2022™

2: IT'S YOUR MATCHDAY!

3: OUR SPECTACULAR STADIUMS

3.2: Ahmad Bin Ali Stadium

3.3: Al Bayt Stadium

3.4: Al Janoub Stadium

3.5: Al Thumama Stadium

3.6: Education City Stadium

3.7: Khalifa International Stadium

3.8: Lusail Stadium

3.9: Stadium 974

4: ENTERTAINMENT DESTINATIONS & EVENTS

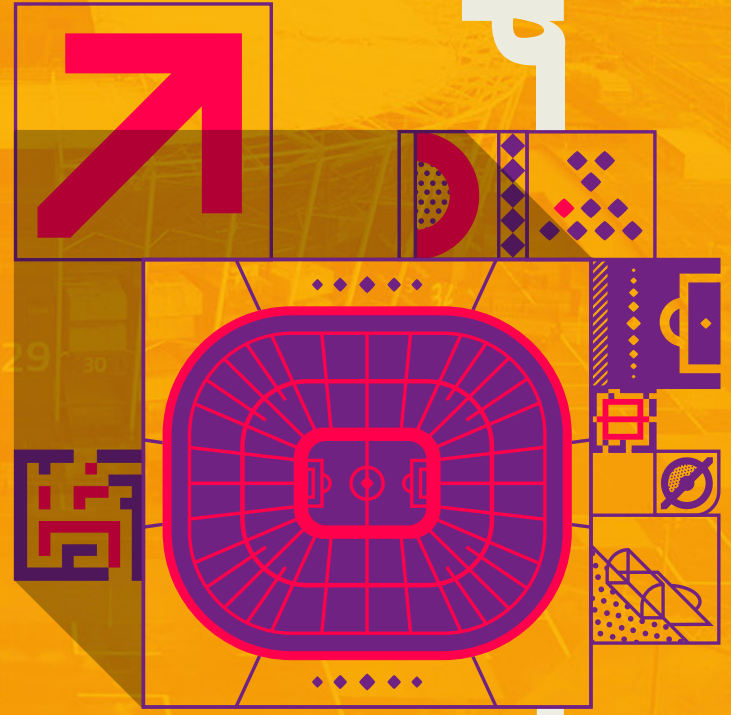
5: GETTING AROUND

6: DISCOVER QATAR

7: DIRECTORY



Stadium 974



Sta

3.9 Stadium 974

Located on the shores of the Gulf, across the water from Doha's dazzling West Bay skyline, Stadium 974 is the world's first fully demountable covered football stadium.

Inspired by Qatar's strong history in seafaring and trade, this stadium is constructed entirely from shipping containers and modular steel.

The deconstructed elements of the venue will continue to be utilised for years and even decades after this FIFA World Cup™.

40,000-capacity arena

Constructed from 974 shipping containers

The clever modular design means that fewer building materials were required than in traditional stadiums – keeping construction costs down, reducing waste and putting sustainability at its core

The innovative cooling system was designed to re-distribute the Gulf breeze around the venue

How to get to Stadium 974

Stadium 974 is located off the Ras Abu Abboud Expressway along the shore of the Persian Gulf, about 10km east of central Doha. It will host seven matches from the group stage to the round of 16.

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

You can get to the stadium by:



Metro

Direct access to the stadium is available by taking the Gold Line and getting off at Ras Bu Abboud Metro Station.



Tournament Bus Service

You can catch a direct bus from one of the Stadium Express Bus Hubs:

- ◆ West Bay
- ◆ FIFA Fan Festival™
- ◆ Souq Waqif North
- ◆ Barwa Madinatna (Fan and Accommodation Village)
- ◆ Barwa Barahat Al Janoub (Fan and Accommodation Village)

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.



Car

All car parks are located close to the stadium.

Parking options comprise:

- ◆ Park & Walk
- ◆ Park & Ride

Car parks open 4 hours before match kick-off and conclude their operations 1.5 hours after the final whistle.



For more detailed and up-to-date information scan the QR code to visit our [Qatar2022.qa](https://qatar2022.qa) transport hub or use your Journey Planner in your Hayya to Qatar 2022 app.



For all walking distances, please scan the QR Code

Did you know that 974 is also the international dialling code for Qatar? You could call this Stadium a megaphone!



Stadium 974

Legend

- General Admission Parking
- Hospitality Parking
- Accessible Parking
- Park & Ride Drop off/Pick up
- Stadium Express Drop off/Pick up
- Ras Bu Abboud Metro Station (Gold Line)
- Taxi, UBER, Careem
- Mobility Assistance Point
- Security Perimeter
- Security Perimeter Entrance



Services & Facilities

- ◆ **QNB ATM**
Level 1 Block: 145
Level 4 Block: 447
- ◆ **Accessible Toilets**
Across all corridors
- ◆ **Accessible Elevators**
◇ Gate: 6, 24, 27, 31
Level 1 Block: 101, 127, 139, 144
◇ Gate: 6, 27, 31
Level 3 Block: 309, 356, 361
◇ Gate: 6, 13, 20, 24, 27, 31, 35
Level 4 Block: 401, 405, 415, 425, 435, 439, 444
- ◆ **Changing Places Toilets**
Level 1 Block: 119, 125, 141, 147
Level 3 Block: 311, 359
Level 4 Block: 418, 442
- ◆ **Baby Stroller Storage**
◇ Gate: 6, 10, 15, 22, 27, 31
- ◆ **FIFA Store**
Level 1 Block: 101, 117, 125, 128, 138, 141
Level 3 Block: 309, 361
Level 4 Block: 401, 403, 413, 415, 420, 428, 433, 436, 442
- ◆ **Food & Beverage**
Across all corridors
- ◆ **Information Point & Lost and Found**
Level 1 Block: 119, 147
Level 3 Block: 314, 356
Level 4 Block: 425, 435
- ◆ **Medical & First Aid**
Level 1 Block: 102, 116, 128, 138
Level 3 Block: 312, 358
Level 4 Block: 402, 414, 426, 438
- ◆ **Prayer Area**
Across all corridors
- ◆ **Ticket Resolution Point**
◇ Gate: 5, 15, 22, 33
- ◆ **Visa Gift Card Booths**
Level 1 Block: 122, 144
Level 3 Roaming hawkers
Level 4 420, 444

Legend

◆ Gate Number x



3.10 Driving to the Stadiums Bus, Car and On-demand Taxis

Use your Hayya Card for free travel on public transport. The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

Central Doha Bus Services

Three additional and dedicated shuttle bus services transferring fans and residents to and from central Doha is in operation throughout the tournament.

Each shuttle bus service is free and provides access to the FIFA Fan Festival™ and other FIFA World Cup Qatar 2022™ activities.

Bus Service	Hours of operation	
	Start	End
Corniche Shuttle	9 AM	3 AM
B Ring Shuttle	9 AM	3 AM
C Ring Shuttle	9 AM	3 AM

Accommodation shuttle bus services will operate daily from the following sites to the closest metro stations throughout the tournament.

Location	 Metro Station
Barwa Madinatna	Ras Bu Fontas
Barwa Barahat Al Janoub	Al Wakra
Cruise Ship Hotels-Doha Port	Souq Waqif

For more details concerning the operating hours during the tournament, please visit




Parking at Stadiums


All eight World Cup™ stadiums offer parking areas for spectators. Stadium car parks will open 4 hours before the start of the match and conclude their operations 1.5 hours after the final whistle.


Parking is first come, first served. No booking facilities are available.

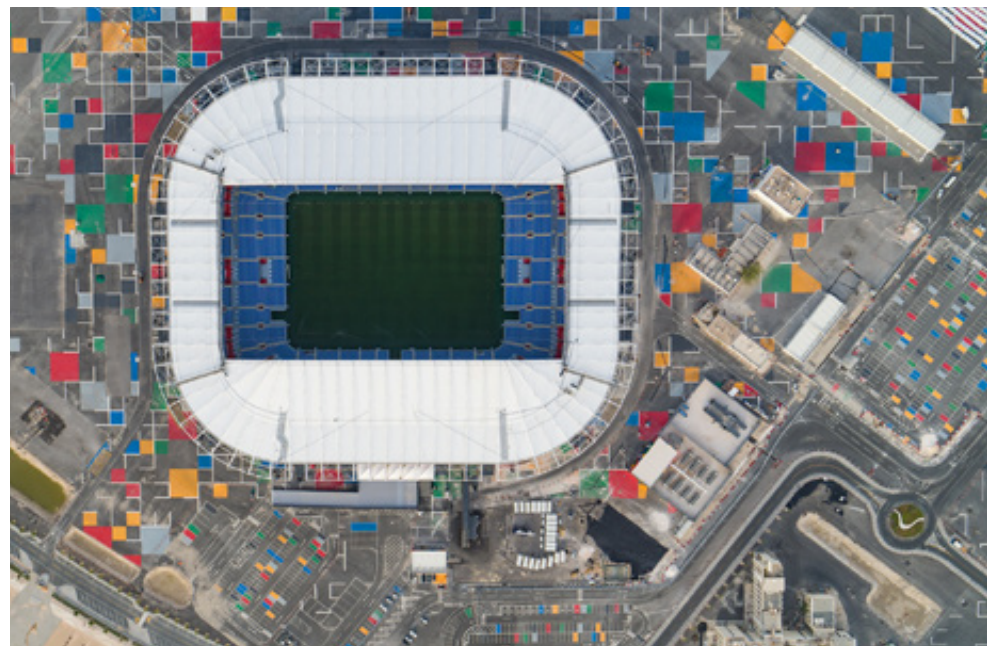
Depending on the stadium, you can either walk from the car park to the stadium gates or you will need to use the shuttle bus or tram service. Check out the journey planner in your Hayya to Qatar 2022 app before setting off.

Look out for these signs on stadium maps and on route to the stadiums to know which parking option will be at each stadium:

 **Park & Walk**
The stadium is within walking distance from the car park

 **Park & Ride**
The shuttle service will transport you from the car park to a location close to the stadium.

 **Park & Tram**
The tram service will transport you from the car park to a location close to the stadium.



Follow the car parking signage as per your ticket category to ensure you park in the right place.



Example road signage: Spectator Parking

Road operations are subject to change. For real-time traffic updates, check the journey planner in your Hayya to Qatar 2022 app.

For your safety, always follow instructions from Traffic Police and car park attendants.

Ticket car park categories

- P** ↑ General Admission Parking – blue sign with P (with or without numbers) will be on road signage
- P1** ↑ VIP Parking
- P2** ↑ VIP Parking
- P3** ↑ Broadcaster Parking
- P4** ↑ Media Parking
- P5** ↑ Marketing Parking
- P6** ↑ FIFA/ LOC Workforce Parking
- P7** ↑ Hospitality Parking
- P8** ↑ Hospitality Parking
- P9** ↑ Hospitality Parking
- P10** ↑ Hospitality Parking
- P11** ↑ Marketing Parking
- P12** ↑ Marketing Parking

You can also use the Park & Ride services by parking at existing metro station car parks or near Stadium Express Bus Hubs (where applicable) and continue to the stadiums via public transport.

Hayya to Qatar 2022 app



Taxis and On-demand Services

The taxi and on-demand taxi service drop-off and pick-up points are located close to each stadium.

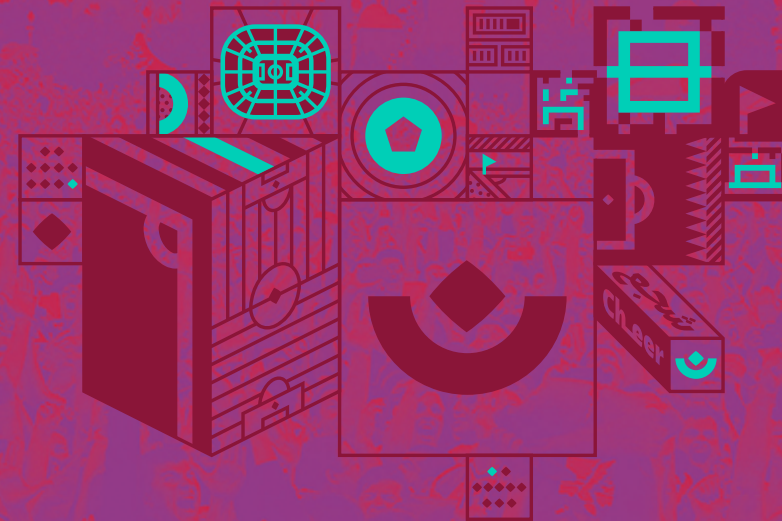


For information about accessibility at the stadiums and transport information, check Chapters 2.5 and 6.2 or visit Qatar2022.qa/transport for the most up-to-date information

25% of public buses are electric, which are partly charged through solar panels. This technology will reduce greenhouse gas emissions and air pollution.



gether



04 CHAPTER

Entertainment Destinations & Events

- 4.1 FIFA Fan Festival™
- 4.2 Entertainment Destinations
- 4.3 Mega Attractions
- 4.4 Cultural Discovery
- 4.5 Endless Adventure

To

QATAR

04 ENTERTAINMENT DESTINATIONS & EVENTS

4.1 FIFA Fan Festival™

The FIFA Fan Festival™ is the perfect place to watch all FIFA World Cup™ matches live outside of the stadiums, while also enjoying an exciting entertainment programme bringing together the best of football, music, culture and lifestyle. And the best part, it's completely free of charge!

A visit to the FIFA Fan Festival™ is a must to make your FIFA World Cup™ experience complete. Whether you're a passionate football fan, a casual supporter or a music lover, the FIFA Fan Festival™ has something for everyone.



Fans from all over the world can look forward to 29 days of football, music, culture and lifestyle – a true festival of football!

What's on offer:

- ◆ Watch all FIFA World Cup™ matches in a tournament atmosphere.
- ◆ Experience a vibrant music and entertainment programme.
- ◆ Celebrate and mingle with international and local fans.
- ◆ Soak up the local flavour and rich culture of Doha.
- ◆ Enjoy innovative sponsor activations and exclusive offerings.
- ◆ Visit the Official Store, where exclusive licensed products will be on sale.

Opening dates:

Open every day of the tournament from 19 November to 18 December 2022.

More information:

Scan this QR code for all essential information, opening times and the exciting programme or the FIFA Fan Festival™:



Transport & Last Miles

Here are your travel options to the FIFA Fan Festival™:

◆◆◆◆◆
For more detailed information, please refer to the journey planner in your Hayya App.



Al Bidda Park is directly serviced by the Metro Red and Green Lines.

Arriving to the site:

Corniche Station (Red Line) is the closest metro station to the site, while Al Bidda Metro Station (Red and Green Lines) is also an available option for fans.

Leaving the site:

Fans will be directed north to the West Bay-Qatar Energy Metro Station (Red Line), or south to Al Bidda Metro station (Red & Green Line). Corniche Station will not be available for leaving the site.

The Corniche Shuttle service will connect West Bay and Souq Waqif areas. The B and C Ring Shuttle Services will transfer fans located close to these areas to the FIFA Fan Festival™.

Bus operations will start at 9AM and end at 3AM

You can get to and from the FIFA Fan Festival™ and the stadiums with the Stadium Express Bus service.

Bus operations start 4 hours before match kick-off and end 1.5 hours after the final whistle.

Vehicle access to the site will not be permitted. Car users are encouraged to park at dedicated Park & Metro and Park & Bus Ride sites located on the outskirts of the central Doha area.

The taxi and shared ride drop-off and pick-up points are located at Khalifa Tennis Complex.

4.2 Entertainment Destinations

Qatar's Entertainment Destinations are here to captivate and thrill you. Feel the energy of the Arab world's first edition of the FIFA World Cup™ set across an array of incredible locations. It's all here – from the energy of the FIFA Fan Festival™ to the Lusail Boulevard buzz and beyond.

Why not throw shapes at Lusail Boulevard and check out the global vibe along Doha's iconic Corniche waterfront.

Amazing food, the best celebrations and memories to last a lifetime – you can live it all at every Entertainment Destination.



Lusail Boulevard

Entertainment lights up the boulevard. Be captivated by it all! Street entertainment and parades. Concerts and performances. Live music and entertainment.

- ◆ 88,000m²
- ◆ 1.3km boulevard
- ◆ Over 1 million attendees
- ◆ 80+ food outlets
- ◆ Concerts and live performances
- ◆ Street entertainment and parades

Access: Public (some activities require admission tickets)

Nearest Metro Station: Lusail QNB (Red line) and Lusail Tram stations

The Corniche

Qatar's global street carnival along Doha's iconic 6km waterfront. Stellar performances. Concerts. Arts, culture, story-telling.

- ◆ 70,000 capacity
- ◆ 1 million+ attendees
- ◆ 150+ food outlets
- ◆ 4 live stages
- ◆ Daily water and light shows
- ◆ Family and child-friendly entertainment
- ◆ Official FIFA merchandise

Nearest Metro Station: Souq Waqif (Gold line), Corniche (Red line), West Bay Qatar Energy (Red line)

Opening Hours: 10 AM-12 AM

Cultural Activation

FIFA World Cup Qatar 2022™

Be captivated by a parade of cultural activations along your journey to the matches. Crafts, heritage, visual arts, fashion, design, performing arts, film, music and much more.

- ◆ 8 spectacular stadiums
- ◆ 600+ unique acts
- ◆ Endless entertainment

Access: Match ticket required (with Hayya Card)

Venue: All 8 FIFA World Cup Qatar 2022™ stadiums

Opening Hours: Performances start 3 hours ahead of each match, and continue for two hours after the final whistle



4.3 Mega Attractions

Your once-in-a-lifetime is right here and right now. From the passion of performing arts at D'reesha, to the spectacle and wonder of dance at Festival in Motion – and so much more.

Looking for front-row thrills? Head straight to Qatar Fashion United by CR Runway. If world-class dining, live entertainment and theme park rides are your thing, make tracks

Al Maha Island Lusail

From family-friendly attractions to white-knuckle rides, world-class dining and live entertainment. This has it all! High-end restaurants, lounges and beach clubs. Family fun and extreme thrills. Live concerts.

- ◆ 230,000m²
- ◆ 1,500,000 annual visitors
- ◆ Globally renowned names in dining and lounges with Nammos, Zuma, Billionaire and more
- ◆ Electrifying theatrical experiences
- ◆ 50+ jaw-dropping rides and attractions at Lusail Winter Wonderland
- ◆ 150ft ferris wheel
- ◆ Ice skating

Access: Admission ticket required

Nearest Metro Station: Lusail QNB (Red line)

to Al Maha Island Lusail. When you want to travel a road to discovery, feel the experiences of Our Story. Whatever takes your fancy, it's right here in Qatar – and it's mega!

Our Life

Be inspired on a road to discovery – taking you to new places outside the city. Live the adventures. Feel the experiences. Make new memories.

- ◆ 6 hours of exciting new experiences
- ◆ Off-road tours around Sealine
- ◆ Natural Reserve at Al Qarm
- ◆ Old Souq in Al Wakrah
- ◆ Horse Riding at Al Qalayel

Access: Event admission ticket required



Qatar Fashion United by CR Runway

The biggest fashion show ever takes off from runway 974. Art. Fashion. Football.

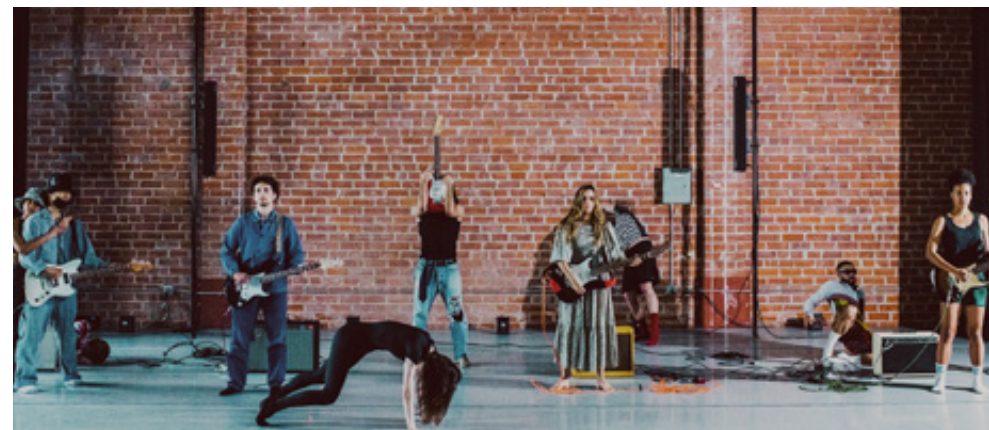
- ◆ 150 artists
- ◆ 100+ world famous designers and brands
- ◆ 5 continents showcased

Access: Event admission ticket required

Venue: Stadium 974

Date: 16 December

Nearest Metro Station: Ras Bu Abboud (Gold line)



D'reesha Performing Arts Festival

Discover a hub of cultural entertainment with this 'window to culture' that celebrates performing arts, poetry and theatre. Showcasing culture. Exhibiting art. Creating talent.

- ◆ 50+ exclusive and unique performances
- ◆ Interactive and family-friendly festival
- ◆ Lively experiments, dance, poetry, theatre and more

Venue: Education City – Oxygen Park

Nearest Metro Station: Qatar National Library (Green line)

Festival in Motion

A dynamic festival of dance, art and music inspired by culture, heritage and legacy. Celebrated artists. Inspirational performances. Cultural celebrations.

- ◆ 10 iconic locations
- ◆ 16-day festival
- ◆ Choreographed by internationally renowned filmmaker Benjamin Millipied
- ◆ Music from New York Ballet and Metropolitan Opera composer Nico Mulhy

Venue: 10 surprise locations across Qatar

Access: Event admission ticket required

Nearest Metro Station: Various



4.4 Cultural Discovery

Qatar's Cultural Discovery sites are an absolute wonder! Head to Katara Cultural Village and be rewarded with just about every type of art and performance, featuring acts and talent from all over the globe.

Visit the enchanting Souq Waqif and meander down its spice and perfume-scented alleyways to feel fully immersed in Arab culture. Across the whole of Qatar, the rich tapestry of historic buildings and traditional community locations

are easily accessible – including on the water with our dhow boats. And then there's the bold presence of Al Zubarah Fort, a must-see UNESCO archaeological site located along the north-western coast.



Al Zubarah Fort

You will find archaeology at its finest at this UNESCO World Heritage site – thanks to one of the best-preserved examples of an ancient settlement in the region. History you can see. Heritage you can feel.

- ◆ 600,000m²
- ◆ Qatar's largest heritage site
- ◆ 18-19th century

Opening Hours:

Sunday to Thursday: 9 AM – 3 PM

Katara Cultural Village

Immerse yourself in one of the most popular spots in Doha. Cultural hub. Iconic landmarks. Scenic views.

- ◆ 3,200m² amphitheatre
- ◆ 35+ restaurants
- ◆ 3 art galleries
- ◆ 2 shopping malls

Nearest Metro Station: Katara (Red line)



Souq Waqif

This 'standing market' is Qatar's oldest marketplace and one of the most unique and atmospheric places to explore in the country. Shop. Eat. Explore to your heart's content.

- ◆ Over 100 years old
- ◆ 60+ restaurants
- ◆ 40+ jewellery shops
- ◆ 20+ types of local and global cuisine

Nearest Metro Station: Souq Waqif (Gold line)



Dhow Boat Tours

Catch the sunset on the horizon and marvel at the Doha skyline in all its evening glory. Cruise the waters. Admire the skyline. Take in your surroundings.

- ◆ 500+ moored on the Corniche
- ◆ 120-year lifespan

Nearest Metro Station: Corniche (Red line)

4.5 Endless Adventure

In Qatar, you're never far away from Endless Adventures, wherever you are. Never hit the dunes before? Now's your chance to strap in and conquer the undulations.

Kite surfers and watersports enthusiasts can also enjoy their share of awesome – Qatar's cool coastal breezes are perfect for beginners and pros alike. Any visitor who gets their kicks from natural wonders will be equally thrilled – with

mangroves and the Inland Sea just waiting to be explored. Khor Al Adaid is one of just three places in the world where the sea meets the desert. And when you've only got headspace for pristine coastline, make a beeline for Sealine.

Sand Duning

Drive the Desert Dunes at Khor Al Adaid. Whether you call it sand duning or dune bashing, you're guaranteed to get all revved up. Exhilarating driving. Spine-tingling drifting. Breathtaking views.

- ◆ 60m high sand dunes
- ◆ 1 of 30 singing dunes in the world
- ◆ 4x4 access



Inland Sea

Where the sea floods the desert – your chance to see Arabian gazelles, turtles, sea cows and much more! Natural wonder. Incredible animals. Stunning sea life.

- ◆ 2 countries share the Inland Sea bay
- ◆ 180km² of unique landscape
- ◆ 4x4 access

Kite Surfing & Watersports

Fly high through Qatar's beaches, suitable for beginners and pros alike. You can even catch some waves near the city and admire the skyline.

Perfect conditions. Glorious views. Non-stop adrenaline.

- ◆ 560km of coastline
- ◆ 2 top locations – Fuwairit and Zekreet
- ◆ 60km/h speeds

Mangrove Kayaking

Kayak your way to tranquility. Weave through the lush mangroves of Al Thakira. Discover nature. Explore wildlife. Paddle on.

- ◆ 30+ species of fish
- ◆ 5-8 times more carbon storage than other forests
- ◆ 2% of world's tree species thrive in seawater



Sealine

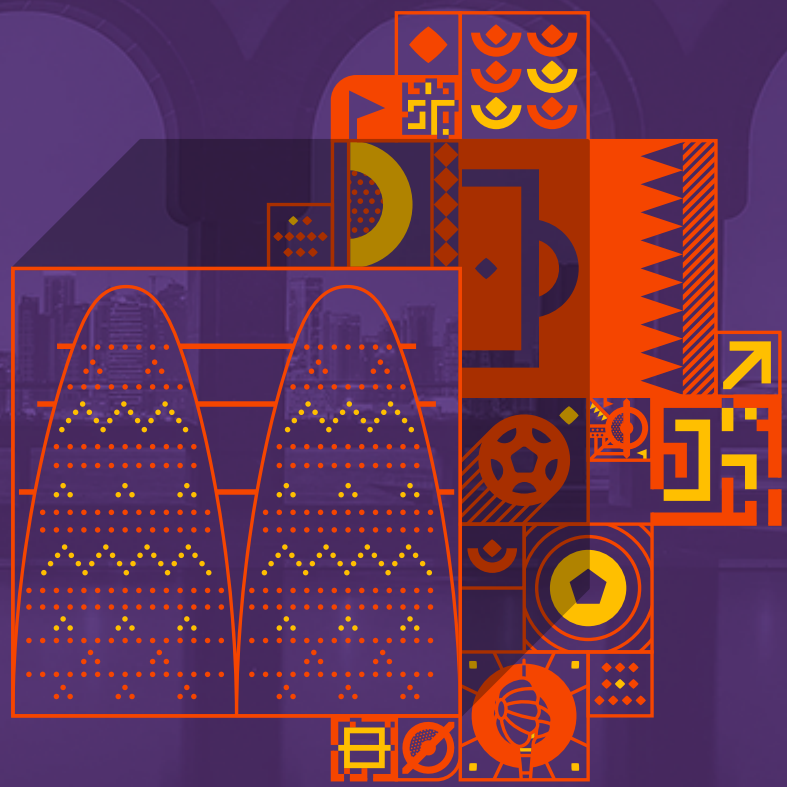
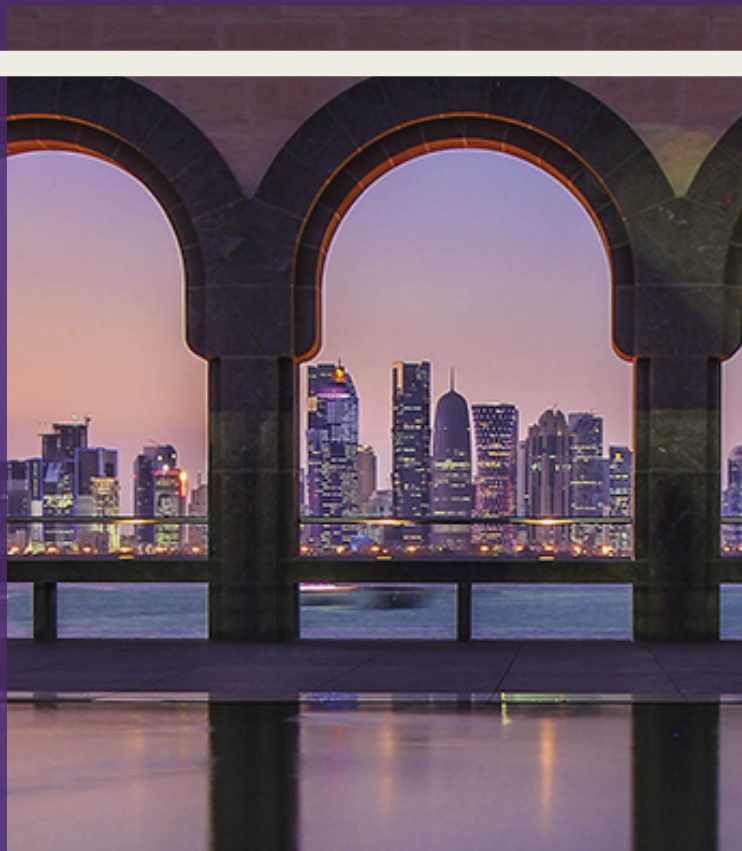
Peaceful and clean – the perfect beach to chill out on. You can even camp under the stars! Rest. Relax. Stargaze.

- ◆ 40 minutes from central Doha
- ◆ 4 vehicle types to explore in
- ◆ 3 five-star hotels

Did you know that the Arabian Oryx is the national animal of Qatar and this beautiful animal was saved from near extinction in the 1970s?

You can visit them at the Al Maha Sanctuary!





05 CHAPTER

Getting Around

- 5.1 Arrivals & Departures
- 5.2 Moving around Doha

05 GETTING AROUND

5.1 Arrivals & Departures

Qatar has two airports that welcome football fans from around the world.

Hamad International Airport Air-ticket code: DOH

- ◆ The main gateway to Qatar and home to the national carrier airline, Qatar Airways. Located 15 minutes from central Doha and within 30 minutes from most of the tournament stadiums
- ◆ A wide variety of transport options connect the airport to the city. Follow the signage in the terminal to reach the taxi pavilion, tournament buses, city buses or the metro station
- ◆ Hamad International Airport – T1 Metro Station (Red Line) offers a fast and frequent service to and from the airport, connecting it with stadiums, the FIFA Fan Festival™ and other fan sites, and major cultural and tourist attractions in Doha



Doha International Airport Air-ticket code: DIA

- ◆ This airport has two passenger terminals - Arrival and Departure. Both terminals are located close to central Doha. The Arrivals terminal is 650m away from National Museum Metro Station (Gold Line) and the Departures terminal is 700m away from Al Matar Al Qadeem Metro Station (Red Line)
- ◆ Shuttle buses can take you from the arrivals terminal to Souq Waqif Bus Hub - South, where you can continue your journey by metro.

Departure

Passenger Overflow Area (POA) in close proximity to both airports are available to departing passengers who report to airports more than four hours prior to their flight departure time.

Land Border – Abu Samra

Abu Samra land border between Qatar and the Kingdom of Saudi Arabia is located 90km from central Doha. Abu Samra welcomes guests arriving by vehicles.

During tournament time, fans travelling by road have three options to cross into Qatar:

- 1) Cross by bus
- 2) Park & Visit on Matchday
- 3) Cross with your own car*

Visit Qatar2022.qa/transport for full details.



*Restrictions apply



Around 80% of the world's population is within a six-hour flight from Hamad International Airport.
I guess that's why they call it the 'Middle' East!

The interactive journey planner on your Hayya to Qatar 2022 app provides real-time traffic advice and travel options on how to get to the stadiums and other FIFA World Cup™ events and activities.

5.2 Moving around Doha

Travelling by Metro and Tram

There are three metro lines and a tram network that connects fans to FIFA World Cup Qatar 2022™ venues, the FIFA Fan Festival™ and other key sites.

Both metro and tram operate from 6 AM to 3 AM Saturday to Thursday, and 9 AM to 3 AM on Fridays. Hayya Card holders will have complimentary access throughout the tournament to Standard Class or Family Class (if criteria is met).

The transfer station for Red/ Green interchange is Al Bidda station, which is close to the FIFA Fan Festival™. The Msheireb Metro Station connects all three metro lines (Red, Green and Gold).



Did you know the Doha Metro has no drivers?! But that doesn't slow these trains down. The average journey between Metro Stations is a speedy 2 minutes – almost as fast as I can fly there!

Gold Club Class

In addition to the Standard and Family Class carriages, the metro also offers a Gold Club Class carriage, which can only be accessed by Gold Club card holders. Even if you are a Hayya Card holder, you will still need to use the Gold Club card to access the Gold Club Class carriage.

Getting to the Metro

Choosing the metro to travel? You have access to the free **metrolink** bus service to help you get within 2-5km of metro stations and useful locations.

Find out more about the routes and bus frequency on the Qatar Rail website.

For information about accessibility on public transport, check Chapter 6.2 or visit Qatar2022.qa/transport for the most up-to-date information

Travelling by Bus

The public buses – known as Karwa buses – operate an extensive network across the central and greater Doha area. Keep track of timetables and routes on the Karwa Bus app (iOS and Android) or the Mowasalat website.

If you are travelling to a match, please be aware that Karwa public buses do not provide direct services to/ from stadiums. For matchday transport, please refer to information in Chapter 4.

Luggage on Public Transport

Passengers are encouraged to travel as light as possible. If you are transporting large amounts of luggage, you should consider using a taxi or on-demand service as you may risk being turned away from using public buses or the metro during busy times.

Travelling by Taxi

Karwa is the official taxi service company in Qatar. You can easily spot them by their turquoise-coloured vehicles or logo.



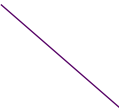
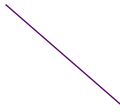
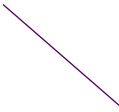







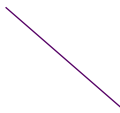




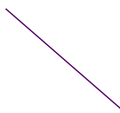
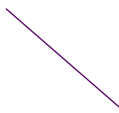
You can book in advance for these services through the Karwa Taxi app (also accessible through the Hayya to Qatar 2022 app) or by calling +974 800 8294 (toll free). Or, hail a taxi from the roadside or pavement.

Most offer credit or debit card payment facilities.

Karwa has vehicles that serve passengers with disabilities and can offer car seats for babies and small children.

On-demand Taxis

Uber and Careem are the two trusted on-demand services in Qatar.

Service	iOS app	Android app	Website	Map	Timetable
Hayya					
Metrolink				qr.com.qa/metrolink	
Karwa Bus					
Karwa Taxi					





06 CHAPTER

Discover Qatar

- 6.1 Customs & Traditions
- 6.2 Accessibility
- 6.3 Enjoying your time in Qatar
- 6.4 Qatar Culture, History & Art

cover

Dis

06 DISCOVER QATAR

6.1 Customs & Traditions

Whether this is your first time in Qatar or you're a seasoned visitor, we've developed these handy need-to-know tips and helpful hints for your time at the FIFA World Cup 2022™.

Arabic phrases

Almost everyone in Qatar speaks English, but why not make use of these Arabic phrases to show off to your friends and impress the locals.

English	Arabic pronunciation	Arabic
Hello	Marhaban	مرحبا
Peace be upon you (hello)	As-salam aleykum (response) Wa-aleykum as-salam	السلام عليكم وعليكم السلام
How are you?	Kayf halak?	كيف حالك؟
Please	Min fadlak (to a man) Min fadlik (to a woman)	من فضلك
Excuse me	Lo samaht	لو سمحت
Thank you	Shukran	شكرا
Let's go!	Hayya/ Yallah	يلا / هيا

Did you know?

- ◆ The Qatari Riyal (QAR) is the only currency used in the country. You can withdraw cash at ATMs, which are widely available in malls, hotels and banks around the country
- ◆ You drive on the right hand side of the road in Qatar
- ◆ In winter, temperatures range from 17-24C. You can expect it to be sunny and sometimes breezy. It might rain or storm occasionally
- ◆ The first day of the week is Sunday and the weekend is Friday and Saturday
- ◆ The time zone is GMT +3
- ◆ Qatar is a Muslim country and the Islamic faith plays an integral role in daily life
- ◆ Prayers take place five times per day: at dawn (Fajr), around midday (Duhr), in mid-afternoon (A'asr), at sunset (Maghrib) and about two hours after sunset ('Esha). The exact timing varies each day according to the sun's position
- ◆ The holy day is Friday so banks and other services will be closed. Some shops also close a couple of hours before midday prayers and reopen afterwards, so check opening hours before you head out

Inclusive communication

The FIFA World Cup Qatar 2022™ will bring people together from all corners of the globe. This is a unique opportunity for connection and dialogue that we hope you will embrace. Here are some tips to help create a welcoming atmosphere.

- ◆ Be open, approachable and polite
- ◆ Be patient and understanding, as the person you are talking to may not be speaking in their native language
- ◆ Listen actively. Let your body language and facial expressions show you are listening
- ◆ Be aware that hand gestures can differ significantly from country to country.
- ◆ Respect personal space and remain cautious when using body language and non-verbal communication to underline what you are saying
- ◆ Be flexible and open to different perspectives and point of views, even if they are different to your own

Cultural awareness

Qatar is a relatively conservative country - but extremely welcoming. Hospitality is a cornerstone of local culture, and everybody will be welcome, regardless of their race, background, religion, gender, sexual orientation or nationality. Further information is available here:



FIFA Anti-Discrimination Days

During the Quarter-Finals on 9 and 10 December, we will be celebrating FIFA Anti-Discrimination Days which coincide with International Human Rights Day

Qatar spans 11,586km² in total, has a beautiful coast line that stretches for 563km and shares an 87km-long border with the Kingdom of Saudi Arabia.



Scan this QR code for further information on FIFA's anti-discrimination campaign and to watch intercultural guidance videos.



6.2 Accessibility

The FIFA World Cup Qatar 2022™ is an inclusive tournament, and we want all fans to be able to explore and enjoy Qatar without limits.

The **Accessible Qatar** smartphone app is a great resource for information about accessibility and facilities at different public and tourist venues across the country.

Ooredoo Qatar has partnered with **Wheel the World** to offer accessible tourist experiences to differently abled visitors.

In case of emergency, the following specialised services are accessible for the deaf:

- ◆ Call 992 using the 3G camera on your computer or mobile phone
- ◆ Send an SMS to 992 clearly stating your problem and what service you need (ambulance, fire rescue, police), as well as your name, address and any details

Arriving in Qatar









The vast majority of international visitors will be arriving through Hamad International Airport, which has excellent accessible facilities for disabled people and people with limited mobility.

Further details are available at www.dohahamadairport.com

Transport

Qatar's transport network has been improved to recognise the unique demands of the FIFA World Cup™, which have ensured a range of services and greater connectivity for disabled people and people with limited mobility.

Scan the QR codes below for more information:

Karwa taxi	Metro/ Qatar Rail	Mowasalat Public Buses	Accessible Qatar	Wheel the World
 <p>iOS</p>  <p>Android</p>		 <p>iOS</p>  <p>Android</p>  <p>Website</p>		

Check out the **Accessible Qatar** and **Wheel the World** resources to view different accommodation options for different types of disability.

Metro

There are 37 stations on the Doha Metro and all stations are fully wheelchair accessible, providing barrier free entry to all fans. Don't forget your Hayya Card!

Qatar Rail's accessibility features include:



- ◆ Level access boarding
- ◆ Dedicated seating for people with limited mobility
- ◆ Spaces for wheelchair users
- ◆ Family areas
- ◆ Tactile paving inside the stations for visually impaired people
- ◆ Guide dog allowances

Accommodation



A range of accessible accommodation has been provided. Further details of the accessibility options available, including hotels, apartments and cruise ships, can be found on the accommodation booking website Qatar2022.qa/book.

Buses

Mowasalat has introduced:

- ◆ A fleet of low-floor buses
- ◆ Ramped access for wheelchair users
- ◆ One wheelchair space per bus
- ◆ Improved accessibility at bus stops has also been improved to aid the boarding process
- ◆ Dedicated Stadium Express Buses and shuttle buses with accessibility features operating on matchdays



Please inform a member of staff of your requirements at tournament bus hubs.

Taxi

Karwa has provided a new fleet of wheelchair accessible taxis to expand the volume and availability of travel options for disabled people and people with limited mobility. These taxis have a dedicated drop-off point close to stadium entrances.



To book, scan the QR codes or call +974 800 8294 (toll-free).

6.3 Enjoying your time in Qatar

As Qatar prepares to welcome the world for the FIFA World Cup 2022™, we can't wait to open our doors and reveal the many wonders inside – our rich culture, awe-inspiring art, unique activities, warm hospitality and cherished customs. In Qatar, the possibilities are endless.



Check out a taste of what's on offer – with something for everyone to enjoy, available all year round. Visit our website for more information.

Areas of Interest

Education City

The home of eight universities, Education City Stadium, Oxygen Park and Qatar National Library, to name just a few – Education City is a beautiful multipurpose complex with so much to explore.



The Corniche

The Corniche is a 7km pedestrianised strip that follows the crescent-shaped Doha Bay. A beautiful promenade to stroll along at any time, while enjoying spectacular views of Qatar's iconic skyline from all angles. Stretch your legs, catch the breeze or catch a dhow boat trip.



Parks

Qatar has a spectacular array of parks, each one offering something different to explore. We recommend Al Bidda Park, Aspire Park, Education City, Al Bayt and MIA amongst our favourites. Most parks have great sporting amenities, playgrounds and eateries making them the perfect place to relax, work out or let the children run wild.

Doha's Olympic Cycling Track is 33km long and has a Guinness World Record for being the longest continuous cycle path in the world.



Lusail

Not only is Lusail home to the FIFA World Cup Qatar 2022™ Final Venue, it is also the largest sustainable development project in Qatar. There's plenty of things to do there too. Want to relax? Grab a coffee or snack from one of the many food trucks at the waterfront or catch a movie at the drive-in cinema. Looking for something more active? Take a walk along the modern marina or do some go-karting at the Lusail International Circuit.



Msheireb Downtown Doha

Just a few steps away from the hustle and bustle of Souq Waqif, you can explore the new Msheireb Downtown Development – one of the smartest cities in the world. Get around on the eco-friendly tram or stroll through the modern streets – it's a world away from the traditional sites just a block away. Visit its cultural spots, like the Msheireb Museum, or take a selfie at Msheireb Galleria – the most instagrammable mall in Doha.

The Pearl-Qatar

Fondly known as the "Arabian Riviera", the Pearl-Qatar is divided into three main areas: Qanat Quartier (the Venice-inspired neighbourhood), Porto Arabia (the modern Mediterranean district) and Medina Centrale (a cosmopolitan hub). Together, they create a vibrant residential area with a lavish community lifestyle featuring plazas, gardens, beaches and play areas – with plentiful cafes, restaurants and shops.



Beaches

Qatar is the perfect place to hit the beach! Soak up the winter sunshine at our public beaches – from Katara (the best in Doha) to Fuwairit, Al Maroona and Umm Bab. We know you'll find a great place to unwind. We recommend you bring supplies such as shade (beach parasols), sunscreen and plenty of drinking water.



Dining and Leisure

Hotels & Spas

Qatar stays true to its hospitable roots with a wide range of luxurious hotels that accommodate all your needs. Looking for a haven to restore your holistic wellbeing? You'll be spoiled for choice with the top-class spa and wellness facilities.

Water Parks

When the weather is good, take to the water! Qatar has two amazing waterparks – each with lots of rides and slides to keep you cool and entertained for hours.



Shopping

Few places in the world are better than Doha for world-class shopping, with many of the malls looking more like contemporary pieces of art! If you're looking for luxury, great dining and an unbelievable array of international and local retail brands – you're in the right place. Catch a gondola, watch dancing fountains, ice skate or jump on a ferris wheel. Shopping has never been so exhilarating.

Theme Parks

Did you expect to see snow in the desert? Qatar's theme parks aim to surprise and delight with every type of fun you can imagine – e-gaming, your favourite cartoon birds and even tobogganing!

Food

Qatar's multicultural society is apparent in the rich diversity of the food on offer here. From street eats, food trucks and casual cafes, to fine dining, family-style restaurants and the famous high-end brunches – get ready to tuck in.

Entertainment Centres

Want to try some indoor fun? Located throughout the city and in many of the malls around Qatar, a variety of entertainment centres offer children a range of exciting and engaging amenities, including video and arcade games, simulators, ice-skating, sailing, trampolining and bowling.

Alcohol

Alcohol is not part of local culture, but hospitality is. Alcohol will be available to purchase for fans who wish to enjoy it. Alcohol is served in licensed restaurants, bars, and hotels across the country today.

Where the FIFA World Cup™ stadiums are concerned, ticket holders will have access to Budweiser, Budweiser Zero, and Coca-Cola products within the stadium perimeter at the Brand Activation Areas three hours prior to kick-off when the gates open and one hour after the final whistle. For the opening and final matches, gates open four hours prior to kick-off. Inside the stadium bowl ticket holders will have access to non-alcoholic Budweiser Zero and the full range of Coca-Cola products. At the FIFA Fan Festival, Budweiser will be available to purchase from 6.30 pm, and Budweiser Zero and Coca-Cola products throughout the day.

Fans should note that drinking alcohol outside of designated areas is prohibited.

Fans should also note that it is not permitted to bring alcohol into the State of Qatar. Fans should avoid traveling with alcohol from their country of origin or purchasing duty-free products en route to avoid confiscation upon arrival in Qatar.

Sports and Activities

Camel Riding

If you want to explore the wonders of the Qatari desert, camel riding across the dunes could be the best way to do it!



Sand Boarding

Sandboarding is the new activity of choice in Qatar, so why not join the other adrenaline junkies on Qatar's south eastern dunes?



Kayaking

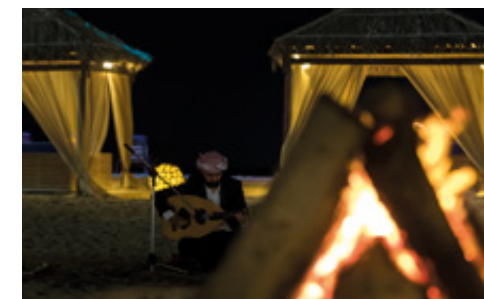
Paddling through the calm waters around Qatar you can spot a variety of local wildlife including reef egrets, terns, herons and jumping fish – even flamingos if it's the right season!

Quad Biking

There's no feeling quite like conquering the Qatari desert on a quad bike. Grab your helmet and get revving!

Desert Safari

Desert Safaris are the perfect mix of adventure and luxury glamping. For the adventurous at heart, quad biking, dune bashing and sand boarding options are available. Or for the more casual explorer, a scenic drive over the dunes and a relaxing dip in the Inland Sea might be your activity of choice before retiring to your camp where luxury nomadic-style tents with carpeted floors and a lavish barbecue await you.



Go-karting

Get your adrenaline pumping as you round the bends at the Losail Circuit Sports Club. With two great tracks for speedy karting action, it's fun for all ages.

Did you know that there are no mountains in Qatar?

The highest point is Qurain Abu Al Bawl which has an altitude of 103m.



© FIFA TM



Scuba Diving

Both pro and amateur divers will find treasure in the warm depths of Qatar's waters. The coastline around Doha has several reefs and shipwrecks ripe for exploration – creating a great environment for a large variety of marine life like corals, crustaceans and fish.



Al Thakira Mangroves

Al Thakira Mangroves is a beautiful and serene nature spot with a pristine beach – a perfect spot for a picnic with friends or family. Kayaking among the mangroves is one of the best ways to explore the area.

Jet Skiing

Zooming across the waves on a powerful jet ski has to be one of the most exciting things you can do in a wetsuit. Qatar's flat, glassy waters create the perfect aqua-based playground.

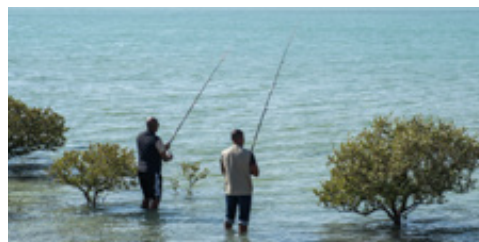


Purple Island

Purple Island is not purple in colour as its name suggests. It's made up of lush greenery, pristine mangroves and salt marshes and is a perfect spot for nature lovers. Fish and crabs have made this island their home, and if you're lucky migratory birds like flamingos and herons can be seen passing through.

Fishing Trip

If relaxing with a rod and line is your thing, there are several great fishing spots in Qatar. The crystal-clear waters are teeming with more than 150 different species of fish – offering unforgettable trips for families, groups or individuals all along the coastline.



Foil Surfing

Since hydrofoil surfing exploded onto the scene, dedicated surfers and newcomers have been hooked. Join them and get your own 'foil time' around the Qatari coast.

6.4 Qatar Culture, History & Art

Come for the football, stay for the experiences. Qatar has something for the most cultured of palettes, from souqs to street art.

Culture

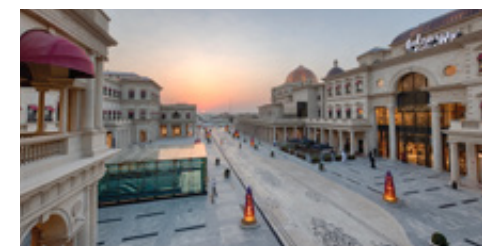
National Museum of Qatar

The spectacular National Museum of Qatar is inspired by the desert rose, a naturally occurring crystal formation. Learn about the Qatar peninsula from its early geology to present day – here the country's history will unfold seamlessly in front of your eyes.



The Museum of Islamic Art

MIA is not just one of Qatar's most famous museums but also an iconic landmark, offering memorable exhibitions and incredible views. Discover the richness of Islamic art and its influence around the world.



Souq Waqif

The home to Qatar's marketplace for over a century, Souq Waqif remains true to its roots. If you want to experience traditional culture, sample incredible local and international dishes, explore a labyrinth of cardamom-scented paths and tunnels and shop until you drop – look no further. This is a corner of Qatar not to be missed.



Katara Cultural Village

Katara Cultural Village is named after the very first reference to Qatar on ancient maps (first spelled as Catara in 150 AD), and in true Qatari style blends a mix of tradition and modernism. Clearly seen in its design and function – a hub for theatre, dance, music, visual arts, literature and poetry, as well as conventions and exhibitions at the beautiful amphitheatre.

Imam Muhammad ibn Abd al-Wahhab Mosque

Qatar's largest mosque, also known as the Grand Mosque is built on the original site of the mosque of Qatar's founder Sheikh Jassim bin Mohammed Al Thani. After dark, its striking and enormous fort-like appearance is illuminated by strategically placed lighting.



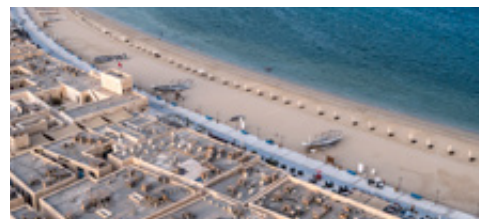
Doha Film Institute

Located within Katara Cultural Village is the Doha Film Institute, a national organisation dedicated to building film culture in Qatar. The institute champions emerging local talent and individuals from around the world, providing financial support and hands-on creative assistance.

History

Al Zubarah Fort

The focal point of the Al Zubarah Archaeological Site, a UNESCO World Heritage site, the Al Zubarah Fort is a pristine example of a typical Arab fort from the 18th century. Visitors can see the original residential palaces, mosques, courtyard houses, fishermen huts, streets, double defensive walls, a harbour, a canal and cemeteries.



Al Wakrah Dhow Harbour

This is the best place to see working dhow boats up close in Qatar, where hundreds of dhows in traditional designs are unloaded of their catch of the day by local fishermen.

Souq Al Wakrah

Explore the traditional architecture and aged clay structures at tranquil Souq Al Wakrah and you'll discover so much more. There's a small mosque, stables and shops selling honey, spices, perfumes and souvenirs. Round off your visit with a camel ride or enjoy dinner at one of the very reasonably priced beachfront restaurants. It's a gem of a trip you'll treasure forever.



Forts

Built to protect the surrounding area from invaders and to keep the region safe, Qatar has a number of forts dating back to the 19th and 20th century, providing an insight to life here 200-300 years ago.

Zekreet Stone Formations

Explore Ras Abrouq and you'll feel like you've just landed on the moon.

Mushroom-shaped limestone rock formations sculpted by nature dominate the entire area.

Art

Fire Station Gallery

For 30 years this location served as the home for the region's firefighters. Now, this building houses a contemporary art gallery as well as multiple studios to support a new wave of artists. Go check out the cool graffiti and enjoy a coffee.

Gallery Al Riwaq

For the very best works of international, regional and local artists head to Al Riwaq Gallery. The exhibits change frequently, are always well-curated and never fail to surprise and inspire.



Jedariart Street Art

If you're an art lover, you're in the right place. Marvel at the mesmerising and thought provoking artworks in our galleries, and keep your eyes peeled for the incredible street art placed in strategic locations around the city, like bridges, underpasses and buildings each telling its own unique story.

Al Jassasiya Rock Carvings

Located in the northeast of Qatar, Al Jassasiya is the most impressive of Qatar's historic rock-carving – or petroglyph – sites. Once a well-kept secret, you can now discover over 900 carvings of fish, feet, rosettes, ships and rows of cups representing aspects of the lives of the people who once lived here.

Mathaf: Arab Museum of Modern Art

Showcasing art created in Qatar and across the Middle East, Mathaf brings people together to learn, share ideas and enter into debate. From public talks by artists to weekly art lessons, Mathaf works tirelessly to support the growth of modern Arab art.



Richard Serra Sculptures

East-West/ West-East is a permanent art installation by sculptor Richard Serra in Brouq Nature Reserve, Zekreet. Four towering steel sculptures, each over 14m tall, rise from the sand covering a full kilometre of desert.



Qatar is one of the world's biggest contemporary art buyers.

Am



Amazing

07 CHAPTER

Directory

- 7.1 Medical Services
- 7.2 Key Contact Numbers & Links

07 DIRECTORY

7.1 Medical Services

Qatar's healthcare sector has undergone an enormous journey of transformation in recent years and operates a modern, advanced system delivering a comprehensive range of medical services at the highest international standards.

Visitors coming to Qatar for the FIFA World Cup Qatar 2022™ can access medical care at any of the country's private or public hospitals, medical centres, clinics and pharmacies.

◆◆◆◆◆

In the event of a medical emergency, call 999 for an ambulance

◆◆◆◆◆

For both urgent and non-urgent cases, all visiting fans can access medical treatment at one of the many high-quality public and private hospitals or medical clinics in Qatar.

A comprehensive list of private medical facilities can be found on the Ministry of Public Health website at www.moph.gov.qa

Visiting fans who have private travel insurance with healthcare coverage should check with the private healthcare sector medical facilities for payment terms and conditions as per the insurance policy.



For non-life-threatening, urgent medical conditions, visit an urgent care unit at one of the following Hamad Medical Corporation (HMC) hospitals:

1. Sheikha Aisha bint Hamad Al Attiyah Hospital
2. Al Wakra Hospital
3. Hamad General Hospital

These urgent care units provide 24-hour walk-in care for patients with non-threatening medical needs, such as minor burns, sprains, severe headache or earache, high fever, dehydration and dizziness.

Fans can access emergency and urgent medical services at HMC facilities free of charge throughout the tournament. To receive these services free of charge, fans must present their Hayya Card to the healthcare facility.

These are open 7 days a week, from 7 AM-11 PM, for your general medical needs.

For both urgent and non-urgent cases, you can also visit a private hospital or medical clinic

Scan the QR code for the locations of these designated urgent care units for fans and visitors.



Children (under 14s)

The majority of public and private healthcare centres can provide medical care to children. However, for specialised emergency and urgent medical services, we recommend Hamad Medical Corporation's Pediatric Emergency Centres (PECs) or Sidra Medicine. These provide high-quality, safe and compassionate clinical care to children. The main PEC is located in Al Sadd and serves as a hub for other PECs across Qatar.

Scan the QR code for the locations and contact information of all these facilities.



Pharmacies

Qatar has hundreds of local pharmacies providing over-the-counter medication and basic healthcare advice for minor conditions, including colds, allergies, rashes and mild pains.

Scan the QR code for a full list of pharmacies in Qatar.



Stadiums, Fan Zones and Fan Festivals

Healthcare teams are on-hand if you require medical assistance at the stadiums and official fan zones and festivals.

For locations of these medical services, scan the QR code.



COVID-19 Restrictions, Precautions & Services

The Ministry of Public Health recommends that fans attending the FIFA World Cup Qatar 2022™ have received Influenza and COVID-19 vaccinations before they travel to Qatar.

Scan the QR code to visit the Ministry of Public Health's website to check the latest COVID-19 restrictions, updates, advice and services.



7.2 Key Contact Numbers & Links

It is always a good idea for tourists and residents to have a list of important phone numbers for Qatar.

We also recommend that all visitors register their visit with their relevant embassy – a full list can be seen by scanning the QR code.



Fan support helpline

Fans have access to a free-to-call multilingual fan support helpline that is operational 24 hours a day. Helpline numbers: 2022 (Qatar) +974 4441 2022 (International)

Useful Arabic phrases

English is widely spoken in Qatar but it's always helpful to learn a few phrases in Arabic, in case of an emergency.

Emergency contact

Fans have the right to contact the Consular Sections of their respective Embassies in Qatar, in case of emergency or when dealing with local authorities.

Fans arriving to the country are encouraged to take note of their Embassy contact details in case assistance is required. Emergency contact details for the Consular Sections of Embassies in Qatar are available on the Hayya to Qatar 2022 app.

English	Arabic pronunciation	Arabic
Hospital	Mus-tash-fa	مستشفى
Police station	Markez al shoorta	مركز الشرطة
Help me	Sa'ed-ni	ساعدني
I am sick	Ana mareed (man) Ana mareeda (woman)	انا مريض انا مريضة
Allergy	Ha-saa-seeya	حساسية
I lost my passport	Dayyaat jow-aazee	ضيّعت جوازي
Doctor	Doktoor/ tabeeb	دكتور / طبيب
Medicine	Daa-wa'	دواء

International Consular Services Centre

The International Consular Services Centre, located at Doha Exhibition and Convention Centre, will include Embassy representation from the countries of the qualified nations as well as the countries with the highest ticket sales per nationality. This centre provides fans with direct access to their embassy for consular services and general assistance.

Banks

Withdrawals can be made from any ATMs which are available in banks, hotels, malls and convenience stores 24/7. Banks usually operate from 7:30 AM to midday and many international names have branches in Qatar.

Emergency and trauma centres

Hamad General Hospital: 4439 5777

Al Wakra Hospital (Adults): 4011 4314

Children's Hospital:
4011 4636 / 4011 4637 / 4011 4638

Women's Hospital: 4439 3296

Heart Hospital: 4439 5474 / 4439 5475

Hamad Medical Corporation Hotline (a 24-hour telephone advice facility): 4439 6066

Qatar Poison Centre: 4003 1111

Information or Medical Assistance for COVID-19: 16000 (OPTION 1)

Mental Health and Wellbeing Hotline: 16000 (OPTION 4)

Weyak (Mental Health Association) consulting line: 0800 9395

Roadside assistance

AA Roadside Assistance: 3003 1241

Qatar Towing Service: 6602 6862 / 5088 4428

Phone numbers

If you're calling from a non-Qatari SIM card, you need to dial the +974 country code before any 5-8 digit phone numbers.

For more useful words and phrases, you can download the free Qatari Phrasebook app, available for Android and iOS.



iOS



Android

General

Qatar National Tourism Hotline: 106

Kahramaa (Electricity and Water): 991

Traffic & Patrol Police Department:
4489 0666 / 234 4444

Consumer Protection: 800 5000

Reporting Environmental Violations: 998

Reporting Cybercrimes: 6681 5757

Reporting Food Safety Violations: 184

Qatar Post: 140

Internet Services: 111

Local Telephone Directory: 180

International Call Enquires: 150

Qatar News Agency: 4445 0205

Q-Post (General Postal Corporation):
4446 4444

Doha International Airport: 4465 6666

Weather Forecast: 4465 6590



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Contact Details



Federation Internationale de Football Association,
FIFA Strasse 20,
P.O Box 8044

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